



# Press release

Brussels, 26 June 2018

## **As of today customers bank even more conveniently with KBC / CBC / KBC Brussels Mobile app**

On 4 June, KBC announced a number of new services and features in its KBC/CBC/KBC Brussels Mobile app. These include the ability to open an account, make transfers from accounts with other banks, pay for parking, block a debit or credit card and ask Alexa for your account balance. Just some of the things customers can now do while banking on the go. This way, KBC responds to customer demand for mobile apps that are as user-friendly as possible.

### **As of today customers experience even more ease of use**

1. Open an account with KBC or CBC in just three minutes and a few simple steps
2. Make transfers from accounts with various other banks with KBC / CBC / KBC Brussels Mobile and check the balances of your accounts with other banks (available since the middle of March)
3. Use the latest features in KBC / CBC / KBC Brussels Mobile like the ability to:
  - Pay for parking through the 4411 service
  - Add a Monizze card and check your meal, eco and gift voucher balances on the go
  - Block your credit, debit and/or prepaid cards using a direct link with Card Stop
  - Change privacy preferences to give or refuse certain third parties access to financial information regarding your current account
4. Ask the Alexa digital assistant for your account balance

[See 4 June 2018 press release](#) for more details.

### **Experience KBC's Virtual Space**

KBC also presented its brand new Virtual Space concept that uses 3D technology on 4 June. Using software from the gaming industry (based on the Unreal4 Engine), a virtual world is created where products, services and support are experienced in a completely new way. Interested parties can send an e-mail to [thevirtualspace@kbc.be](mailto:thevirtualspace@kbc.be) and download the 3D version of Virtual Space. It's available to all, including those who don't bank with KBC. Share your feedback and experiences with us through a special Facebook group.

[See 4 June 2018 press release](#) for more details or learn more at [www.kbc.be/en/thevirtualspace](http://www.kbc.be/en/thevirtualspace).

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