



KBC Group
Naamloze vennootschap
(company with limited liability)
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Annual General Meeting and Extraordinary General Meeting of 6 May 2021

Information to be placed on the website regarding the shareholders' rights to put items on the agenda and to ask questions (Article 7:129 §2, 4° a) of the Companies and Associations Code)

The shareholders' right to put items on the agenda (Article 7:130 of the Companies and Associations Code).

One or more shareholders who together own at least 3% of the capital of KBC Group NV, have the right to put items on the agenda of the Annual General Meeting and the Extraordinary General Meeting (hereinafter refer to as 'General Meetings') and to table draft resolutions on items included or to be included on the agenda. These items and draft resolutions are dealt with at the General Meetings if they meet the conditions stated below and provided that on the record date, i.e. on 22 April 2021 at midnight (Belgian time), at least 3% of the capital is registered in the name of the shareholders who formulated the request.

KBC Group NV must be in possession of such a request by the 22nd day prior to the General Meetings, i.e. on 14 April 2021 at the latest. On the day they submit the request, shareholders must demonstrate they own 3% of the capital, either based on their entry in the shareholders' register or on a certificate supplied by the recognised account holder or by the clearing house, attesting to the fact that the number of book-entry shares has been registered in their name on their accounts.

The requests must be in writing or sent by means of an e-mail to secretariat.bod@kbc.be.

The requests must be accompanied by either the text of the items to be put on the agenda and the corresponding draft resolutions, or by the text of the draft resolutions to be tabled.

The requests must include a postal or e-mail address to which KBC Group NV will send the proof of receipt of these requests within 48 hours of their receipt.

By the fifteenth day prior to the date of the General Meetings, i.e. by 21 April 2021 at the latest, KBC Group NV will publish an agenda which includes the additional items and/or the draft

resolutions which have been included on the agenda based on this right to put items on the agenda. This notification will be made in the same way as the notification of the original agenda.

As of the same date, KBC Group NV will place on www.kbc.com (KBCCOM > Corporate Governance > General meeting) new proxy forms which include the additional items and/or draft resolutions.

The shareholders' right to ask questions (Article 7:139 of the Companies and Associations Code).

Shareholders may ask questions:

- to the Board of Directors in respect of agenda items submitted to the Annual General Meeting;
- to the statutory auditor in respect of the agenda items on which it reports.

Shareholders may ask these questions in writing prior to the General Meetings, as soon as the notice is published, i.e. from 1 April 2021, until the sixth day before the General Meetings, i.e. until 30 April 2021 at the latest. Questions may also be sent by e-mail to the address secretariat.bod@kbc.be.

Shareholders who remotely participate in the General Meetings via the electronic communication tool made available by KBC Group NV may also ask these questions during the General Meetings by means of a text message which they send via that communication tool.

The questions will be answered during the General Meetings. The directors and the statutory auditor may group their answers to different questions on the same subject. The directors may, in the interests of KBC Group NV, refuse to answer questions when the disclosure of certain information or facts is likely to cause damage to KBC Group NV or is contrary to the obligations of confidentiality entered into by them or KBC Group NV. The statutory auditor may, in the interests of KBC Group NV, refuse to answer questions when the disclosure of certain information or facts is likely to cause damage to KBC Group NV or is contrary to its obligation of professional secrecy or to the obligations of confidentiality entered into by KBC Group NV.

Written questions submitted on time prior to the General Meetings will only be answered if the shareholders who asked the questions were shareholders on the record date, and if they complied with the formalities to allow them to attend the Annual General Meeting.

KBC Group NV encourages shareholders to make maximum use of their right to submit written questions prior to the General Meetings. This promotes a smooth handling of the questions and the smooth running of the General Meetings.