



KBC Group
Naamloze vennootschap
(company with limited liability)
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www.kbc.com

Annual General Meeting of 7 May 2020

Information to be placed on the website regarding the shareholders' rights to put items on the agenda and to ask questions (Article 7:129 §2, 4° a) of the Companies and Associations Code)

The shareholders' right to put items on the agenda (Article 7:130 of the Companies and Associations Code).

One or more shareholders who together own at least 3% of the capital of KBC Group NV, have the right to put items on the agenda of the General Meeting and to table draft resolutions on items included or to be included on the agenda. These items and draft resolutions are only dealt with at the General Meeting if they meet the conditions stated below and provided that on the record date, i.e. on 23 April 2020 at midnight (Belgian time), at least 3% of the capital is registered in the name of the shareholders who formulated the request.

KBC Group NV must be in possession of such a request by the 22nd day prior to the Annual General Meeting, i.e. on 15 April 2020 at the latest. On the day they submit the request, shareholders must demonstrate they own 3% of the capital, either based on their entry in the shareholders' register or on a certificate supplied by the recognised account holder or by the clearing house, attesting to the fact that the number of book-entry shares has been registered in their name on their accounts.

The requests must be in writing. They can be sent to KBC Group NV electronically, by means of an e-mail sent to secretariat.bod@kbc.be.

The requests must be accompanied by either the text of the items to be put on the agenda and the corresponding draft resolutions, or by the text of the draft resolutions to be tabled.

The requests must include a postal or e-mail address to which KBC Group NV will send the proof of receipt of these requests within 48 hours of their receipt.

By the fifteenth day prior to the date of the Annual General Meeting, i.e. by 22 April 2020 at the latest, KBC Group NV will publish an agenda which includes the additional items and/or the draft resolutions which have been included on the agenda based on this right to put items on the agenda. This notification will be made in the same way as the notification of the original agenda.

As of the same date, KBC Group NV will place on www.kbc.com (KBCCOM > Corporate Governance > General meeting) new proxy forms and new voting forms which include the additional items and/or draft resolutions.

The shareholders' right to ask questions (Article 7:139 of the Companies and Associations Code).

Shareholders may only ask their questions in writing.

The questions can be submitted to KBC Group NV in either of the following ways:

- a. By post, addressed to KBC Group, attn. SDB, Havenlaan 2, 1080 Brussels, or
- b. By e-mail to secretariat.bod@kbc.be.

The questions must reach KBC Group NV by no later than midnight (Belgian time) on Sunday, 3 May 2020.

Shareholders may ask questions:

- to the Board of Directors in respect of agenda items submitted to the Annual General Meeting;
- to the statutory auditor in respect of the agenda items on which it reports.

The questions submitted on time will be answered during the Annual General Meeting. The directors and the statutory auditor may group their answers to different questions on the same subject. The directors may, in the interests of the company, refuse to answer questions when the disclosure of certain information or facts is likely to cause damage to the company or is contrary to the obligations of confidentiality entered into by them or the company. The statutory auditor may, in the interests of the company, refuse to answer questions when the disclosure of certain information or facts is likely to cause damage to the company or is contrary to its obligation of professional secrecy or to the obligations of confidentiality entered into by the company.

Written questions will only be answered if the shareholders who asked the questions were shareholders on the record date, and if they complied with the formalities to allow them to attend the Annual General Meeting.