

**Information to be placed on the website regarding the shareholders' rights to put items on the agenda and to ask questions (Article 533bis § 1, 3° a of the Companies Code).**

*The shareholders' right to put items on the agenda (Article 533ter of the Companies Code).*

One or more shareholders who together own at least 3% of the capital, have the right to put items on the agendas of the Annual General Meeting and the Extraordinary General Meeting (hereinafter referred together as 'the General Meeting'), and to table draft resolutions for items included or to be included on the agendas. These items and draft resolutions are only dealt with at the General Meeting if they meet the conditions stated below and provided that on the record date, i.e. on 19 April 2012 at 24:00 hours Belgian time, at least 3% of the capital is registered in the name of the shareholders who formulated the request.

KBC Group NV must be in possession of such request by the 22<sup>nd</sup> day prior to the General Meeting, i.e. on 11 April 2012 at the latest. On the day they submit the request, shareholders must demonstrate they own 3% of the capital, either based on their entry in the register of registered shares or on a certificate supplied by the recognised account holder or by the clearing house, attesting to the fact that the number of book-entry shares have been registered in their name on their accounts or based on a certificate from a financial intermediary stating that they have submitted the relevant number of bearer shares.

The requests must be in writing. They can be sent to KBC Group NV electronically, by means of an e-mail sent to this address [secretariat.bod@kbc.be](mailto:secretariat.bod@kbc.be).

The requests must be accompanied by either the text of the items to be put on the agenda and the corresponding draft resolutions, or by the text of the draft resolutions to be tabled.

The requests must include a postal or e-mail address to which KBC Group NV will send the proof of receipt of these requests within 48 hours of their receipt.

By the fifteenth day prior to the date of the General Meeting, i.e. by 18 April 2012 at the latest, KBC Group NV will publish an agenda which includes the additional items and/or the draft resolutions which have been included on the agenda based on this right to put items on the agenda. This notification will be made in the same way as the notification of the original agenda.

As of the same date, KBC Group NV will place on its website [www.kbc.com](http://www.kbc.com) (home > corporate governance > general meeting) proxy forms which include the additional items and/or draft resolutions.

*The shareholders' right to ask questions (Article 540 of the Companies Code).*

During the Annual General Meeting and the Extraordinary General Meeting (hereinafter referred together as 'the General Meeting'), shareholders may ask questions to (i) the Board of Directors in respect of agenda items and Board reports submitted to the General Meeting and (ii) the auditor in respect of the auditor's report submitted to the General Meeting. Shareholders may also submit these questions in writing as soon as the convening notice has been published, i.e. as of 3 April 2012, and until the sixth day before

the General Meeting, i.e. until 27 April 2012 at the latest. Written questions can be sent electronically, by means of an e-mail sent to this address [secretariat.bod@kbc.be](mailto:secretariat.bod@kbc.be).

The questions submitted in time will be answered during the General Meeting by the directors or, where appropriate, by the auditors, provided they pertain to the agenda items, and in so far as the publication of data or facts would not jeopardise the business interests of the company or the confidentiality to which the company, its directors or the auditor are committed. Written questions will only be answered if the shareholders who asked the questions were shareholders on the record date, and if they complied with the formalities to allow them to attend the General Meeting.

If there are different questions on the same subject, the directors and the auditor may only provide one answer.