KBC Group Company presentation 2Q 2022



More infomation: www.kbc.com KBC Group - Investor Relations Office - Email: IR4U@kbc.be



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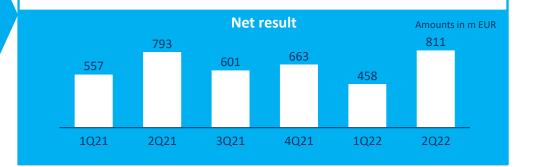


2Q 2022 key takeaways

- Commercial bank-insurance franchises in core markets performed excellently
- Customer loans and customer deposits increased y-o-y in all our core countries (on a comparable basis)
- Substantially all previously determined sustainability ambitions were achieved, and new targets will be set by end 3Q22
- Higher net interest income and stable net interest margin
- Lower net fee and commission income q-o-q (but stable y-o-y)
- Decrease of net result from financial instruments at fair value, but increase of net other income
- Very strong non-life insurance performance and lower sales of life insurance y-o-y
- Costs excl. bank taxes decreased q-o-q
- Small net impairment charges, notwithstanding a 45m EUR extra creation of geopolitical & emerging risks reserve (offset by release of remaining Covid reserves)
- Solid solvency and liquidity
- Updated financial guidance (see slides 53-54)
- Interim dividend of 1 EUR per share in November 2022

1H22

- ROE 15%¹
- Cost-income ratio excluding bank taxes 47%
- Combined ratio 85%
- Credit cost ratio -0.01%
- Common equity ratio 15.9% (B3, DC, fully loaded)²
- Leverage ratio 5.1% (fully loaded)
- NSFR 142% & LCR 158%



When bank taxes are evenly spread throughout the year

2. As of 1Q22, interim profit recognition (based on 50% profit accrual)



LEVEL

Excellent

net result

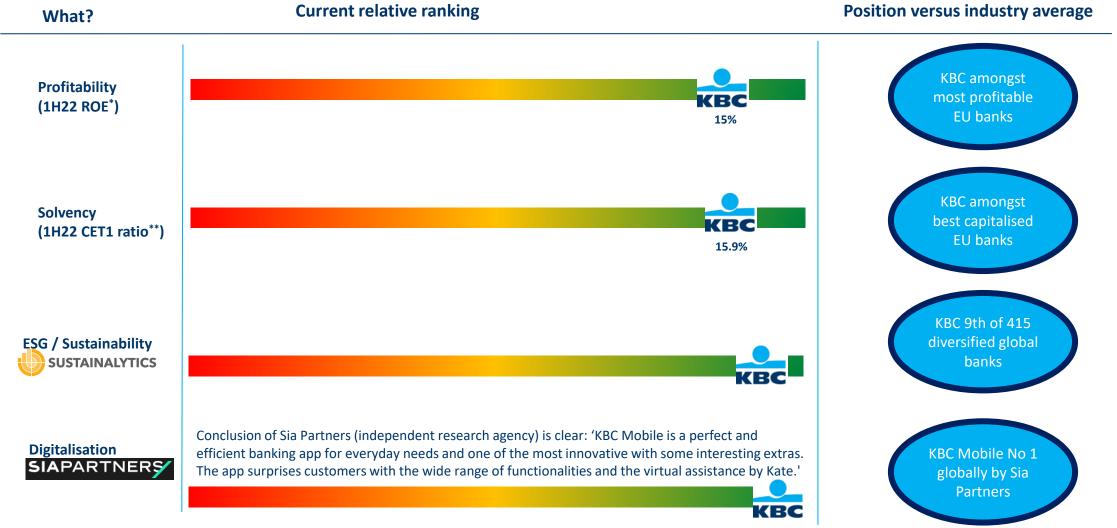
of 811m

EUR in

2022

KBC: the reference



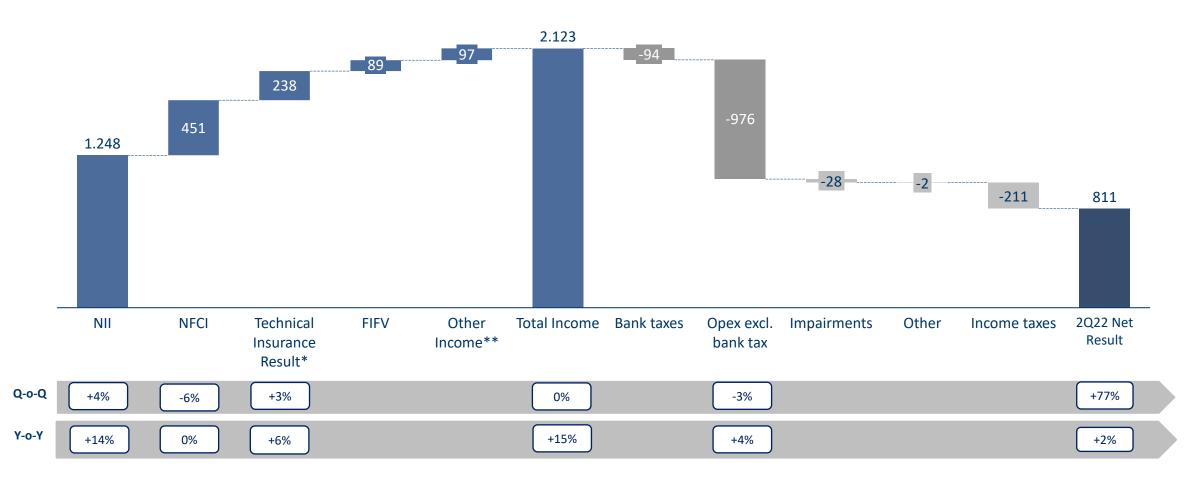


- Evenly spreading the bank taxes throughout the year
- ** As of 1Q22, interim profit recognition (based on 50% profit accrual)



Overview of building blocks of the 2Q22 net result





* Earned premiums – technical charges + ceded reinsurance

** Dividend income + net realised result from debt instruments FV through OCI + net other income



Main exceptional items	2Q22	1Q22	2Q21
OPEX – Covid-related/extraordinary staff bonus Total Exceptional Items GROUP		-41m EUR -41m EUR	-18m EUR -18m EUR
NOI – Gain on the sale of a real estate subsidiary NOI - Settlements IMP – real estate	+68m EUR	-11m EUR	-8m EUR
Total Exceptional Items BE BU	+68m EUR	-1111 EUR	-8m EUR
NOI - Legacy legal files		+7m EUR	
Total Exceptional Items CZ BU		+7m EUR	
HU - Impairments - Modification losses	-14m EUR -78m EUR		-2m EUR
HU - BK TAX – Newly introduced extra bank and insurance tax HU - BK TAX - extraordinary amount Dep. Guarantee Fund <i>Total Exceptional Items IM BU</i>	-78111 EOR	-24m EUR -24m EUR	-2m EUR
Birth Restant Restant Restance (Single Content of the second seco	-17m EUR -17m EUR	-32m EUR - 32m EUR	
Total Exceptional Items	-40m EUR	-101m EUR	-28m EUR
Total Exceptional Items (post-tax)	-32m EUR	-90m EUR	-22m EUR



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- 2Q 2022 performance of KBC Group
- **2** 2Q 2022 performance of business units
- **3** Strong solvency and solid liquidity
- 4 Wrap-up
- **5** Looking forward

Annex 1: Company profile

Annex 2: Differently: the next level

Annex 3: Other items



KBC Group



Section 1

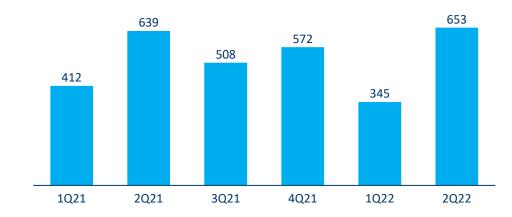
2Q 2022 performance of KBC Group



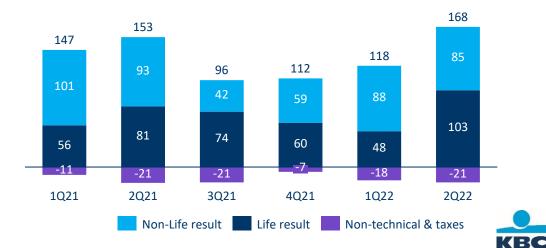
Net result at KBC Group

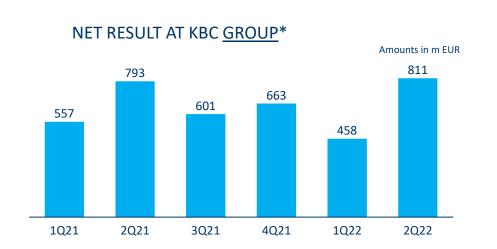


CONTRIBUTION OF <u>BANKING</u> ACTIVITIES TO KBC GROUP NET RESULT*



CONTRIBUTION OF <u>INSURANCE</u> ACTIVITIES TO KBC GROUP NET RESULT*



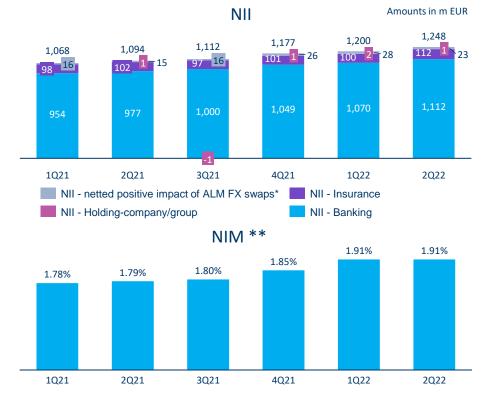


* Difference between the net result at KBC Group and the sum of the banking and insurance contributions is accounted for by the holding-company/group items

Differently THE NEXT LEVEL

9

Higher net interest income and stable net interest margin



* From all ALM FX swap desks

** NIM is calculated excluding the dealing room and the net positive impact of ALM FX swaps & repos

Net interest income (1 248m EUR)

- NII increased by 4% q-o-q and 14% y-o-y, driven primarily by:
 - Strong organic loan & deposit volume growth
 - Increasing reinvestment yield in euro-denominated countries (q-o-q, for the first time in a while)
 - Rate hikes in the Czech Republic (and to a lesser extent also in Hungary)
 - Extensive charging of negative interest rates on more current accounts held by corporate entities and SMEs
 - Higher NII on insurance bond portfolio (due mainly to inflation-linked bonds)
 - Higher number of days (quarter-on-quarter)

partly offset by:

- The negative effect of lower loan margins in most markets
- Higher funding cost participations (due mainly to increasing CZK rates)

Net interest margin (1.91%)

 Stable q-o-q and increased by 12 bps y-o-y for the reasons mentioned above and an increase of the interest-bearing assets (denominator), both q-o-q and y-o-y

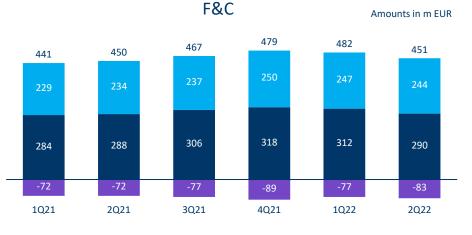
ORGAN	C VOLUME TREND	Total loans**	o/w retail mortgages	Customer deposits***	AuM	Life reserves
Volume		178bn	79bn	220bn	211bn	27bn
Growth	q-o-q*	+3%	+2%	+6%	-8%	-4%
Growth	у-о-у	+9%	+7%	+9%	-7%	-5%

* Non-annualised ** Loans to customers, excluding reverse repos (and bonds), including Ireland (under IFRS 5). Growth figures are excluding FX, consolidation adjustments and reclassifications.

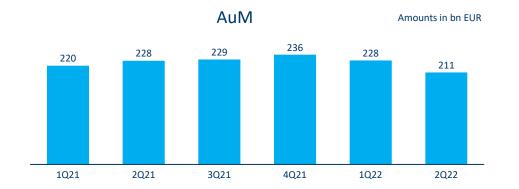
*** Customer deposits, excluding debt certificates and repos, including Ireland (under IFRS 5). Excluding the volatility in the foreign branches of KBC Bank (included in BU BE), customer deposits rose by 1% q-o-q and 6% y-o-y KBC

Lower net fee and commission income q-o-q, but stable y-o-y





Distribution 📃 Banking services 📕 Asset management services



Net fee and commission income (451m EUR)

- Down by 6% q-o-q and stable y-o-y
- Q-o-q decrease was mainly the result of the following:
 - Net F&C income from Asset Management Services decreased by 7% q-o-q (despite net inflows in 2Q22, a drop in management fees due to lower AuM, seasonally lower entry fees and both management & entry fees being negatively impacted by decreasing stock markets)
 - Net F&C income from banking services decreased by 1% q-o-q (higher payment fees and credit/guarantee-related fees more than offset by lower securities-related fees and network income)
 - Paid distribution costs went up 9% q-o-q (chiefly higher commissions paid linked to increased non-life insurance sales)
- Y-o-y stable net F&C was mainly the result of the following:
 - Net F&C income from Asset Management Services rose by 1% y-o-y (higher management fees, but lower entry fees)
 - Net F&C income from banking services increased by 5% y-o-y (all types of banking services fees increased y-o-y)
 - Paid distribution costs rose by 15% y-o-y (mainly higher commissions paid linked to strong sales of insurance products)

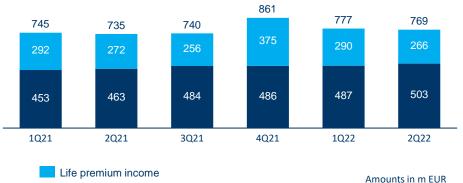
Assets under management (211bn EUR)

 Decreased by 8% q-o-q and by 7% y-o-y as net inflows were more than offset by negative price effect



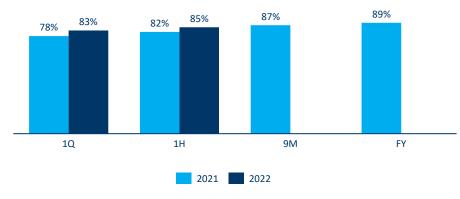
Insurance premium income up y-o-y and excellent combined ratio





PREMIUM INCOME (GROSS EARNED PREMIUMS)

Non-Life premium income



COMBINED RATIO (NON-LIFE)

Insurance premium income (gross earned premiums) at 769m EUR

- Non-life premium income (503m EUR) increased by 9% y-o-y
- Life premium income (266m EUR) decreased by 8% q-o-q and by 2% y-o-y

- Non-life combined ratio for 1H22 amounted to an excellent 85% (82% in 1H21). This is the result of:
 - 8% y-o-y higher earned premiums
 - 23% y-o-y higher technical charges (due mainly to significantly higher storm impact in BE in 1Q22 and higher normal claims)
 - Significantly higher ceded reinsurance result (up 39m EUR y-o-y, cf. storm recoveries)

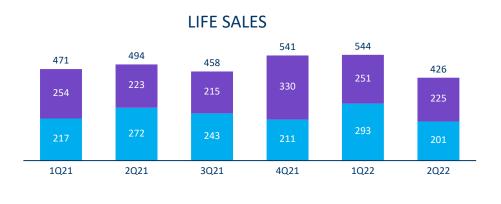


Non-life sales significantly up y-o-y, life sales down q-o-q and y-o-y





NON-LIFE SALES (GROSS WRITTEN PREMIUM)



Guaranteed interest products Unit-linked products

Amounts in m EUR

Amounts in m EUR

Sales of non-life insurance products

Up by 9% y-o-y

(growth in almost all classes, but chiefly in the classes 'Motor Comprehensive Cover', 'Property', 'Workmen's compensation' and 'Travel insurance', as a combination of volume and tariff increases)

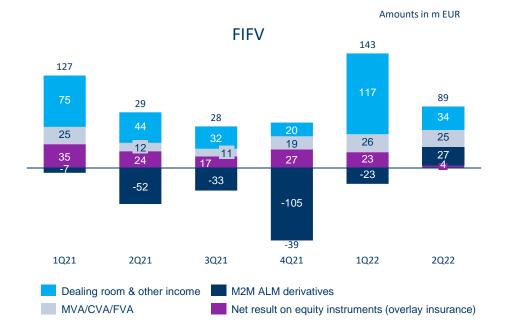
Sales of life insurance products

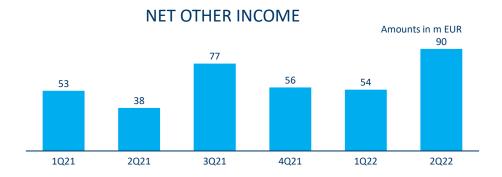
- Decreased by 22% q-o-q due mainly to lower sales of unit-linked products and guaranteed interest products in Belgium
 Decreased by 14% y-o-y due mainly to:
- A decrease of sales of unit-linked products in Belgium and the Czech Republic partly offset by:
- A small increase of sales of guaranteed interest products in Belgium
- An increase of sales of both unit-linked and guaranteed interest products in Bulgaria (partly due to the consolidation of the NN Bulgaria's life insurance activities)
- Sales of unit-linked products accounted for 47% of total life insurance sales in • 2Q22



Decrease of net result from financial instruments at fair value (following an extremely strong 1Q22). Net other income sharply above normal run rate







- The 54m EUR q-o-q decrease in **FIFV** was attributable mainly to:
 - Significantly lower dealing room and other income (as 1Q22 was extremely strong)
 - Lower net result on equity instruments (insurance) due to difficult stock markets partly offset by:
 - Significantly positive change in ALM derivatives due mainly to increasing EUR rates

Note that less positive credit value adjustments were more or less offset by more positive funding and market value adjustments. Like in 1Q22, the benefits of increased yield curves and decreased funding exposures in 2Q22 have been only partly offset by mainly increased counterparty credit spreads (ongoing geopolitical risk from the war in Ukraine)

- Net other income amounted to 90m EUR
 - Sharply higher than the normal run rate of around 50m EUR per quarter
 - Included a one-off 68m EUR realised gain on the sale of real estate subsidiary at KBC Insurance, which more than offset realised losses on the sale of bonds



Costs excluding bank taxes decreased q-o-q





BANK TAX SPREAD IN 2022 (preliminary)**

	TOTAL	Upfront		Spread out over the year			ır
	2Q22	1Q22	2Q22	1Q22	2Q22	3Q22e	4Q22e
BE BU	-4	354	-4	0	0	0	0
CZ BU	-1	60	-1	0	0	1	1
Hungary	99	56	78	21	22	23	25
Slovakia	0	6	0	0	0	0	0
Bulgaria	-2	12	-2	0	0	0	0
Ireland & Group Centre	2	3	1	1	1	1	0
TOTAL	94	492	72	23	23	25	26

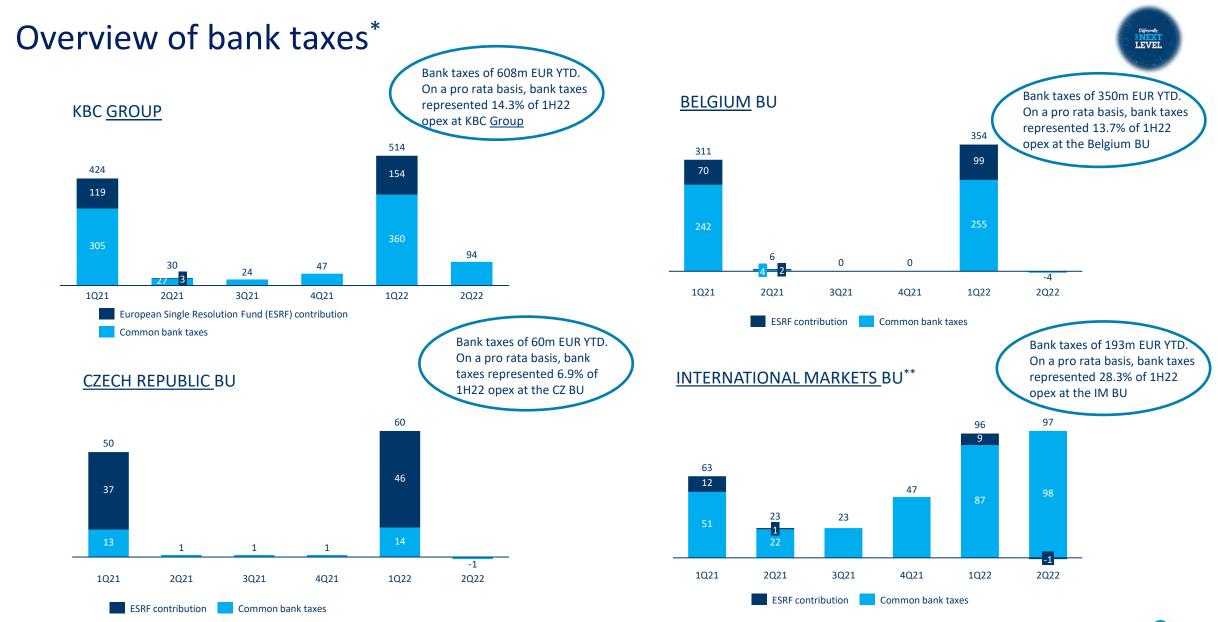
- Operating expenses excluding bank taxes went down by 3% q-o-q and increased by 4% y-o-y
 - The q-o-q decrease is due mainly to the extraordinary staff bonus and accelerated depreciations in Ireland in 1Q22, partly offset by the impact of inflation/wage indexation, higher ICT, facility and marketing expenses (partly seasonal effect) as well as higher professional fee expenses
 - The y-o-y increase is due to, among other things, higher ICT expenses, inflation/wage indexation, higher marketing expenses and higher professional fee expenses
 - Operating expenses excluding bank taxes and one-offs increased by 2% q-o-q and by 5% y-o-y
- Operating expenses excluding FX, bank taxes and one-offs rose by 5% y-o-y in 1H22

Cost/income ratio

- 53% when evenly spreading the bank taxes over the year and excluding certain nonoperating items* (55% in FY21)
- 47% excluding all bank taxes (51% in FY21)
- Note that 2Q22 included a newly introduced extra bank and insurance tax in Hungary of 78m EUR. Total bank taxes (including ESRF contribution) are expected to increase by 26% y-o-y to 659m EUR in 2022



Amounts in m EUR

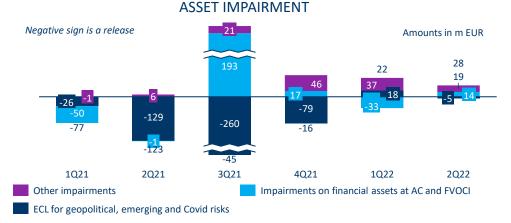


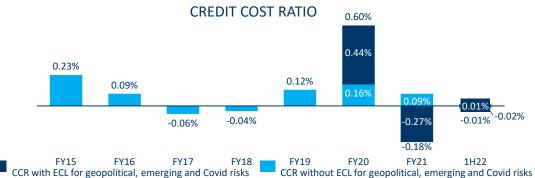
• This refers solely to the bank taxes recognised in opex, and as such it does not take account of income tax expenses, non-recoverable VAT, etc.

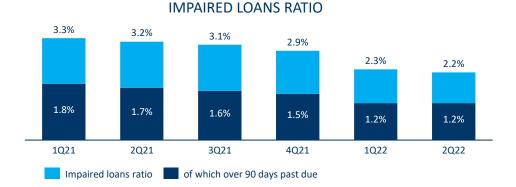
** As of 1Q 2022, KBC Ireland has been shifted from International Markets Business Unit to Group Centre. No restatements have been made

Small net loan loss impairment charges and excellent credit cost ratio









Net impairment charges

- Net loan loss impairment charges of 9m EUR in 2Q22 (compared with 15m EUR releases in 1Q22) due to:
 - o Only 1m EUR loan impairment charges for individual files
 - 13m EUR one-off loan impairment charges related to the sales transaction in Ireland
 - $\,\circ\,\,$ A full release of 50m EUR of the outstanding ECL for Covid
 - Partly offset by an increase of 45m EUR due to the uncertainties surrounding geopolitical and emerging risks (net of roughly 20m EUR recoveries of Russian exposures)
 - Total outstanding ECL for geopolitical, emerging and Covid risks now stands at 268m EUR (see details on next slides)

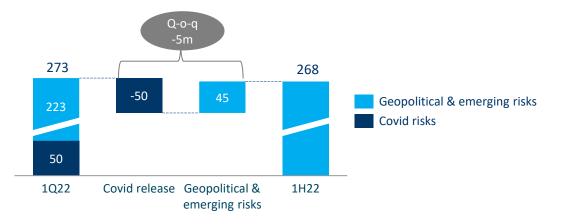
• 19m EUR impairment on 'other', due mainly to:

- 14m EUR modification losses, largely related to the interest cap regulation in Hungary (interest cap was extended until year-end 2022)
- The credit cost ratio in 1H22 amounted to:
 - -2 bps (9 bps in FY21) without ECL for geopolitical, emerging and Covid risks
 - -1 bps (-18 bps in FY21) with ECL for geopolitical, emerging and Covid risks
- The impaired loans ratio improved to 2.2% (1.2% of which over 90 days past due)



Outstanding ECL for geopolitical, emerging and covid risks Stable buffer q-o-q

Q-o-q change in the outstanding ECL for geopolitical, emerging and Covid risks



Outstanding ECL by country

Geopolitical, emerging and Covid risks								
			P&L changes:					
				Geopolitical &				
Eur m	1Q22	1H22	Covid	emerging risks				
KBC Group	273	268	-50	45				
By country:								
Belgium	122	105	-5	-12				
Czech Republic	70	71	-6	7				
Slovakia	22	25	-1	4				
Hungary	41	41	-37	37				
Bulgaria	12	15	-1	4				
Ireland	6	11	0	5				

- At the end of 2Q 2022, the ECL for geopolitical and emerging risks amounted to 268m EUR and included an impairment release of 5m EUR, driven by a full release of 50m EUR for Covid ECL, partly offset by an impairment charge of 45m EUR for geopolitical and emerging risks
 - The full Covid ECL release reflects the fact that current and forwardlooking payment indicators for the remaining subset of customers, do not point to any repayment issues. Specifically for Hungary, the more substantial release this quarter relative to the other countries can be explained by the longer continuation of moratoria measures taken by the Hungarian government
 - The ECL for geopolitical and emerging risks increased by 45m EUR. The main drivers are the updated impact assessment, the negative revision of probabilities applied to the macroeconomic scenarios, but partly offset by a reduction in direct transfer risk (see next slide)



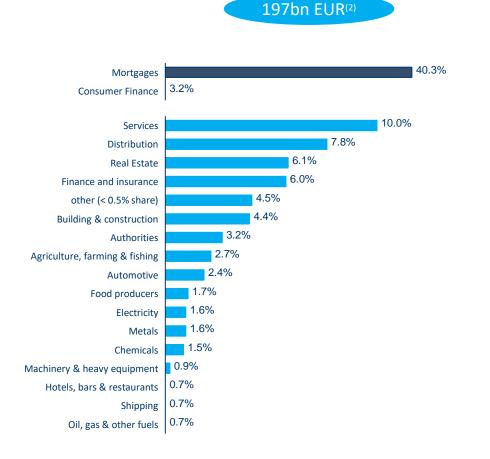
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Update on the Russia/Ukraine conflict (including emerging risks) Estimated outstanding ECL

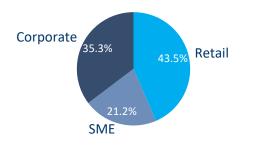
No direct subsidiaries	KBC has no direct subsidiaries in Russia (R), Belarus (B) or Ukraine (U)
Very limited direct credit exposure	Direct transfer risk exposure amounts to approx. 35m EUR (-20m q-o-q) (mainly concentrated in commercial exposure on Russian banks) down from 55m EUR in 1Q22 due to recoveries from these counterparties. No exposure on Russian sovereigns.
Indirect credit impact: counterparties*	 Counterparties-at-risk: (total client credit exposure on group level) Corp & SME with >20% sales, cost or profit in R, B or U Corp & SME directly impacted by possible disruption of Russian oil and gas supplies → Outstanding exposure**: 2.0bn EUR → Total P&L charge*: 33m EUR (no changes q-o-q)
Emerging risks (secondary indirect credit impact): portfolios/(sub)sectors [*]	Vulnerable clients in retail and non-retail portfolios/(sub)sectors impacted by newly emerging risks (energy prices/supply bottlenecks/higher cost of living and rising interest rates) → Outstanding exposure ^{**} : 6.3bn EUR (up from 5.9bn EUR) → Total P&L charge [*] : 168m EUR (+33m q-o-q)
Macroeconomic scenarios	Probabilities of macroeconomic scenarios were adjusted from resp. 80%/10%/10% to 60%/5%/35% for base-case/optimistic/pessimistic scenario, leading to an additional ECL of 32m EUR in 2Q22
Estimated outstanding ECL	A + B + C + D + E = 268m EUR (+45m q-o-q)
this is not reflected in th management overlay (b	rments (in C and D): it is expected that PDs of listed counterparties and portfolios/sectors at risk will change in the future even though the current financials . To capture this impact (i.e., forward-looking IFRS 9), a collective stage 2 shift is accompanied by an ECL by applying conservative stage 2 and stage 3 cover rates), taking expected PD downgrades into account. dit risk view of our loan portfolio as reported in the quarterly financial statements 19

Diversified loan portfolio

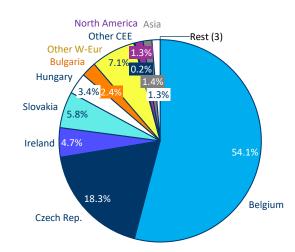
Total loan portfolio outstanding by sector as a % of total Group portfolio outstanding⁽¹⁾



Total loan portfolio outstanding by segment⁽¹⁾



Total loan portfolio outstanding by geographical breakdown⁽¹⁾



КВС

(1) Aligned with the credit risk view of our loan portfolio as reported in the quarterly financial statements

(2) Including loan portfolio of KBC Bank Ireland, the pro-forma total loan portfolio outstanding without KBC Bank Ireland amounts to 188bn EUR

(3) The 'rest' part includes 0.02% of the outstanding portfolio to Russia and Ukraine

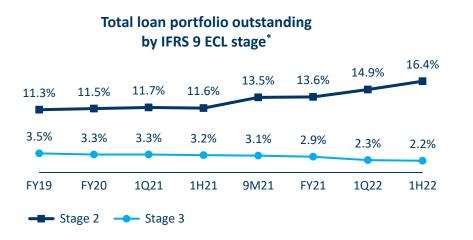
Retail

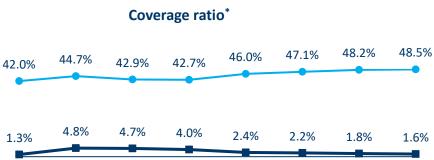
SME

&

Corporate

Quality of outstanding loan portfolio Continue improvement of Stage 3





- Stage 2 - Stage 3

9M21

1Q22

1H22

FY21

- Decrease of Stage 3 portfolio is mainly related to the sale of non-performing portfolio of Ireland
- As of 2H21, the increase of the Stage 2 portfolio resulted mainly from collective transfer to Stage 2 of Stage 1 portfolios for the impact of Covid and the Czech interest rate increases
- In 1Q22 and 2Q22, an additional exposure was transferred to Stage 2 linked to the geopolitical and emerging risks, partly compensated in 2Q22 by the full release of the collective transfer of Covid
- Excluding these collective transfers, only minor PD shifts have been observed in our portfolio

- The increase of the Stage 3 coverage ratio is mainly driven by the sale of nonperforming mortgage loans of Ireland
- From 2H21, the decline of the Stage 2 coverage ratio resulted mainly from collective shifts to Stage 2 (see above)



· Aligned with the credit risk view of our loan portfolio as reported in the quarterly financial statements

1H21

FY20

FY19

1Q21

KBC Group



Section 2 2Q 2022 performance of business units



Ŧ CZECH GROUP Of which BELGIUM **SLOVAKIA** HUNGARY **BULGARIA** REPUBLIC CENTRE IRELAND 2Q22 NET RESULT (in million euros) 564m 237m 28m -6m 30m -41m -2m **ALLOCATED CAPITAL** (in billion euros) 7.7bn 2.1bn 0.7bn 0.9bn 0.5bn 0.8bn 0.6bn LOANS (in billion euros) 115bn 34bn 10bn 5bn 4bn 9bn **DEPOSITS*** (in billion euros) 146bn 47bn 8bn 9bn 7bn 4bn **BRANCHES** (end 2Q22) 430 203 117 197 157 12 Clients (end 2Q22) 3.8m 1.7m **4.3m** 0.8m 1.6m 0.2m

* Customer deposits, excluding debt certificates and repos

Differently THE NEXT LEVEL

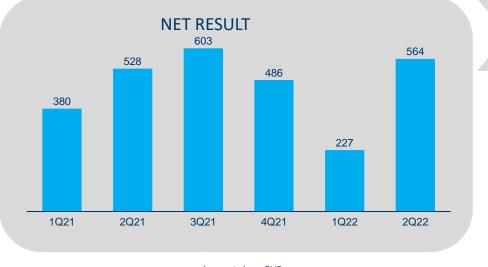
Business profile

KBC



Belgium BU (1): net result of 564m EUR





Amounts in m EUR

Net result at the Belgium Business Unit amounted to 564m EUR in 2Q22

- The quarter was characterised by higher net interest income, lower net fee and commission income, lower trading and fair value income, higher dividend income, higher net other income, an excellent combined ratio, lower sales of non-life and life insurance products, lower operating expenses (due entirely to lower bank taxes) and net impairment releases
- Customer deposits excluding debt certificates and repos rose by 12% y-o-y, while customer loans rose by 9% y-o-y

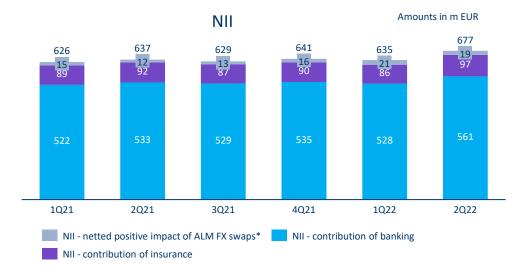
ORGANIC VOLUME TREND	Total loans**	o/w retail mortgages	Customer deposits***	AuM	Life reserves
Volume	115bn	43bn	146bn	190bn	25bn
Growth q-o-q*	+3%	+2%	+9%	-8%	-4%
Growth y-o-y	+9%	+8%	+12%	-9%	-5%

* Non-annualised ** Loans to customers, excluding reverse repos (and bonds). Growth figures are excluding FX, consolidation adjustments and reclassifications

*** Customer deposits, excluding debt certificates and repos. Excluding the volatility in the foreign branches of KBC Bank (included in BU BE), customer deposits rose by 2% q-o-q and 6% y-o-y

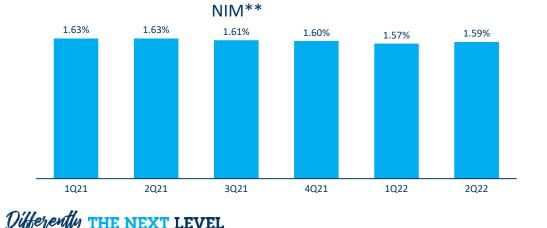


🛑 Belgium BU (2): higher NII and NIM



* From all ALM FX swap desks

** NIM is calculated excluding the dealing room and the net positive impact of ALM FX swaps & repos



Net interest income (677m EUR)

- NII increased by 7% q-o-q due mainly to:
 - o Higher reinvestment yields thanks to increasing interest rates
 - Higher NII on insurance bond portfolio (due mainly to inflation-linked bonds)
 - o Good loan and deposit volume growth in almost all segments
 - Charging of negative interest rates on more current accounts to corporates and SMEs
 - Higher number of days
 - Higher result from ECB tiering

partly offset by:

- o Margin pressure on the outstanding loan portfolio in all segments
- Lower netted positive impact of ALM FX swaps
- NII increased by 6% y-o-y as:
 - o Good loan volume growth in almost all segments
 - Charging of negative interest rates on more current accounts to corporates and SMEs
 - Higher netted positive impact of ALM FX swaps
 - Higher NII on insurance bond portfolio (due mainly to inflation-linked bonds) were partly offset by:
 - $\circ~$ Margin pressure on the outstanding loan portfolio in all segments
 - $\circ\;$ The negative impact of lower reinvestment yields, although limited

Net interest margin (1.59%)

 Increased by 2 bps q-o-q and decreased by 4 bps y-o-y for the reasons mentioned above and an increase of the interest-bearing assets (denominator), both q-o-q and

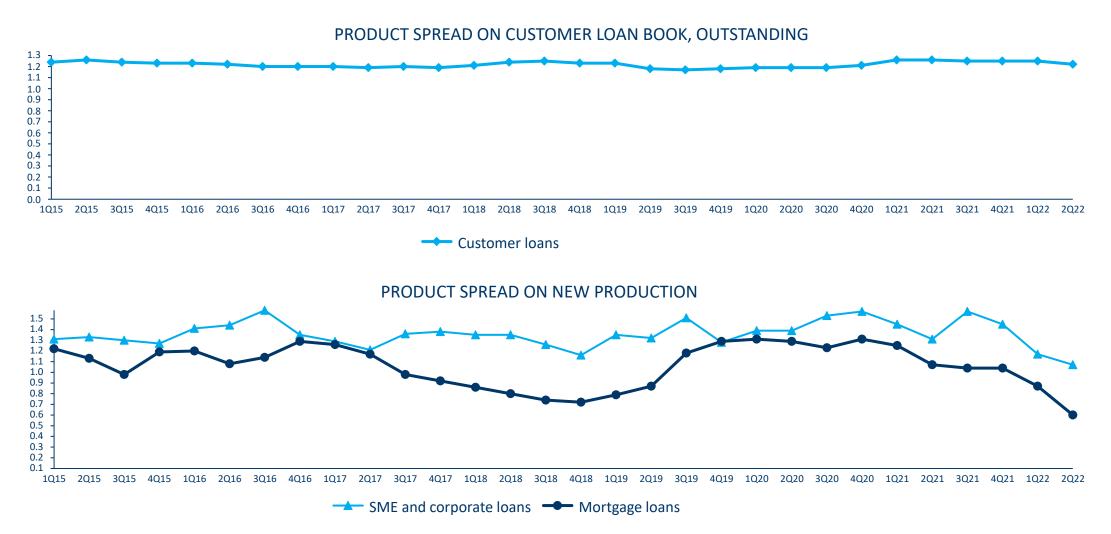




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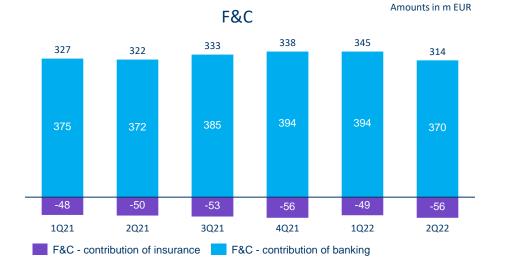






Belgium BU (3): lower net F&C income





Amounts in bn EUR

Net fee and commission income (314m EUR)

- Decreased by 9% q-o-q due mainly to:
 - Lower management and entry fees from mutual funds and unit-linked life insurance products
 - Lower network income
 - Lower securities-related fees
 - Higher distribution commissions paid

partly offset by:

- Higher fees from payment services
- Fell by 3% y-o-y driven chiefly by:
 - o Lower entry fees
 - Lower network income
 - o Lower fees from credit files & bank guarantees
 - Lower securities-related fees
 - Higher distribution commissions paid

partly offset by:

- Higher management fees
- Higher fees from payment services

Assets under management (190bn EUR)

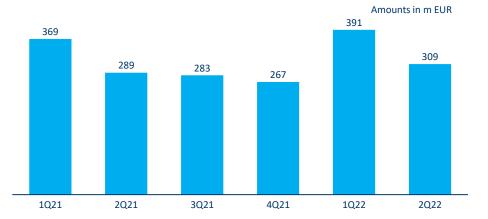
 Decreased by 8% q-o-q and 9% y-o-y as net inflows were more than offset by negative price effect



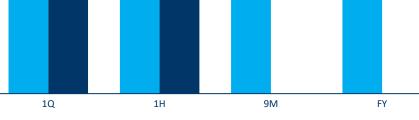
Belgium BU (4): higher y-o-y non-life sales, excellent combined ratio



NON-LIFE SALES (GROSS WRITTEN PREMIUM)



COMBINED RATIO (NON-LIFE) 90% 87% 85% 82% 81% 80%



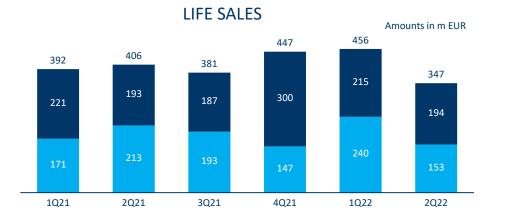
Sales of non-life insurance products

- Rose by 7% y-o-y in 2Q22
- Premium growth in all classes, but chiefly in the classes 'Motor Comprehensive Cover', 'Property', 'Workmen's compensation' and 'Travel insurance', as a combination of volume and tariff increases

- **Combined ratio** amounted to an excellent **85%** in 1H22 (81% in 1H21). This is the result of:
 - 6% y-o-y earned premium growth in 1H22
 - 31% y-o-y higher technical charges in 1H22 due mainly to:
 - Higher storm claims (94m EUR in 1H22, mainly due to February storms, compared with 11m EUR in 1H21)
 - Higher normal claims (mainly in 'Motor', primarily due to semi-lockdown in 1Q21)
 - Partly offset by lower major claims
 - Ceded reinsurance result, which amounted to +48m EUR in 1H22 (versus -4m EUR in 1H21) due to higher recoveries for storms

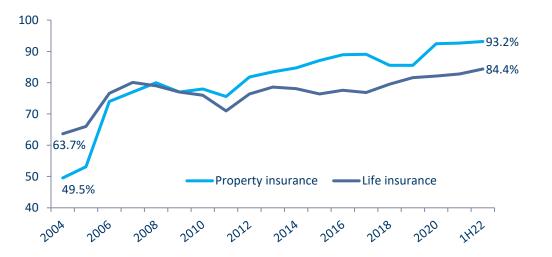


Belgium BU (5): life sales lower q-o-q and y-o-y, good cross-selling ratios



Guaranteed interest products

Unit-linked products



MORTGAGE-RELATED CROSS-SELLING RATIOS

Sales of life insurance products

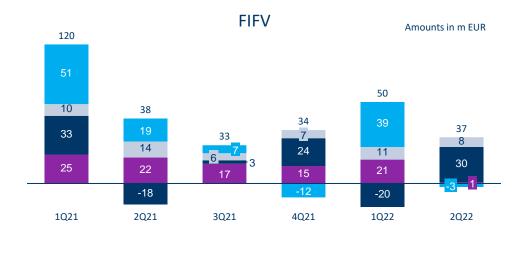
- Decreased by 24% q-o-q and by 15% y-o-y
- The q-o-q decrease was driven by both lower sales of unit-linked products (due to turbulent stock markets) and lower sales of guaranteed interest products (volumes in tax-incentivised pension savings products are traditionally higher during 1Q and 4Q)
- The y-o-y decrease was driven fully by lower sales of unit-linked products, partly offset by slightly higher sales of guaranteed interest products (partly thanks to the relaunch of a single life product with guaranteed interest for legal entities)
- Guaranteed interest products and unit-linked products accounted for 56% and 44%, respectively, of life insurance sales in 2Q22

- Mortgage-related cross-selling ratios
 - 93.2% for property insurance
 - 84.4% for life insurance



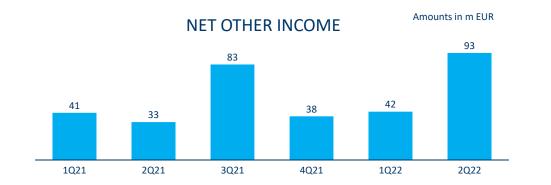
LEVEL

Belgium BU (6): lower FIFV and higher net other income



Dealing room & other income M2M ALM derivatives MVA/CVA/FVA

Net result on equity instruments (overlay insurance)



- The q-o-q decrease in net gains from financial instruments at fair value was attributable mainly to:
 - Lower dealing room & other income
 - Lower net result on equity instruments (insurance) due to decreasing stock markets
 - Less positive credit value adjustments, partly offset by more positive funding and market value adjustments (as the negative impact of decreasing stock markets and increased counterparty credit spreads was largely offset by the positive impact of rising yield curves and decreased KBC funding exposure)

partly offset by:

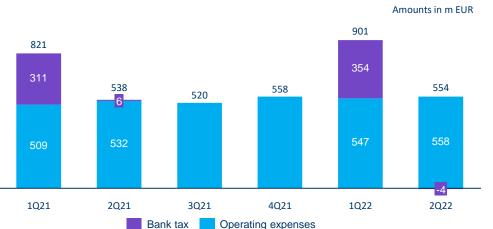
A positive change in ALM derivatives

• Net other income increased q-o-q to 93m EUR in 2Q22, much higher than the normal run rate. 2Q22 included a one-off 68m EUR realised gain on the sale of a real estate subsidiary at KBC Insurance, which more than offset realised losses on the sale of bonds



LEVEL

Belgium BU (7): lower opex entirely due to lower bank taxes and net impairment releases



OPERATING EXPENSES

• **Opex without bank taxes:** +2% q-o-q and +5% y-o-y

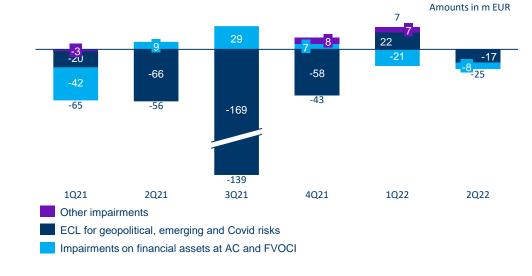
- Operating expenses without bank taxes increased by 2% q-o-q due mainly to:
 - Seasonally higher marketing costs & professional fees
 - Slightly higher ICT costs

partly offset by:

- Lower staff expenses (due to less FTEs and an extraordinary staff bonus of 10m EUR in 1Q22, partly offset by the impact of inflation/wage indexation)
- Operating expenses without bank taxes rose by 5% y-o-y due chiefly to higher staff expenses (due largely to wage indexation, partly offset by less FTEs), higher ICT costs, higher marketing costs & professional fees
- Cost/income ratio adjusted for specific items and evenly spreading the bank tax throughout the year: 53% in 1H22 (51% in FY21)
- Loan loss impairment releases of 25m EUR in 2Q22 (compared with charges of 1m EUR in 1Q22). Besides a 17m EUR impairment release for geopolitical, emerging and Covid risks (driven by recoveries of Russian exposures), there were also loan loss impairment releases mainly for a few corporate files. Credit cost ratio amounted to -4 bps in 1H22 (-26 bps in FY21)
- Impaired loans ratio improved to 1.9%, 1.0% of which over 90 days past due



LEVEL

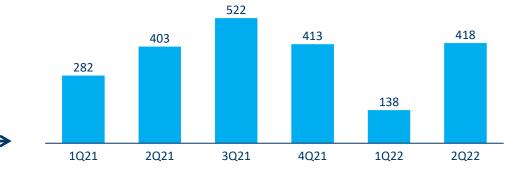


ASSET IMPAIRMENT

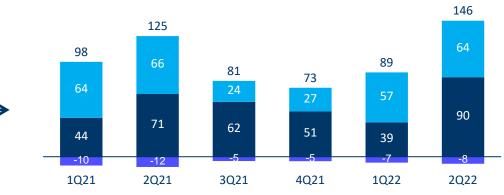
Net result at the Belgium BU



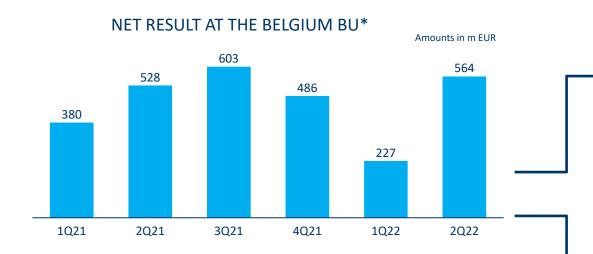
CONTRIBUTION OF <u>BANKING</u> ACTIVITIES TO NET RESULT OF THE BELGIUM BU*



CONTRIBUTION OF <u>INSURANCE</u> ACTIVITIES TO NET RESULT OF THE BELGIUM BU*

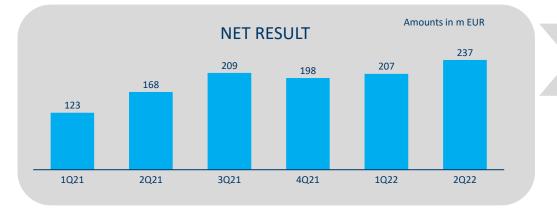


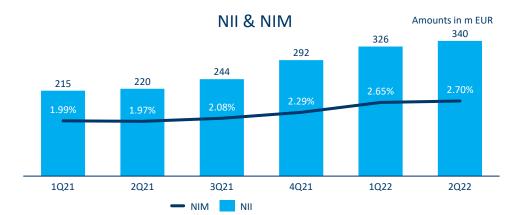




* Difference between net profit at the Belgium Business Unit and the sum of the banking and insurance contribution is accounted for by the rounding up or down of figures

Czech Republic BU (1)





Net result of 237m EUR in 2Q22

- +14% q-o-q excluding FX effect due mainly to higher net interest income, an excellent combined ratio, higher sales of non-life products and lower costs (due largely to lower bank taxes), partly offset by lower net fee & commission income, lower net result from financial instruments at fair value, lower net other income, lower sales of life products and net impairment charges (instead of releases as in 1Q22)
- Customer deposits (excluding debt certificates and repos) rose by 5% y-o-y, while customer loans rose by 9% y-o-y

Highlights

- Net interest income
 - +4% q-o-q and +48% y-o-y (both excl. FX effect)
 - Q-o-q and y-o-y increases were primarily due to increasing interest rates and growth in loan and deposit volumes, despite pressure on commercial loan margins

Net interest margin

• Rose by 5 bps q-o-q and by 73 bps y-o-y for the reasons mentioned above, despite an increase of the interest-bearing assets (denominator)

ORGANIC VOLUME TREND	Total loans **	o/w retail mortgages	Customer deposits***	AuM	Life reserves
Volume	34bn	19bn	47bn	13.7bn	1.1bn
Growth q-o-q*	+2%	+1%	+1%	-3%	-7%
Growth y-o-y	+9%	+7%	+5%	+7%	-11%

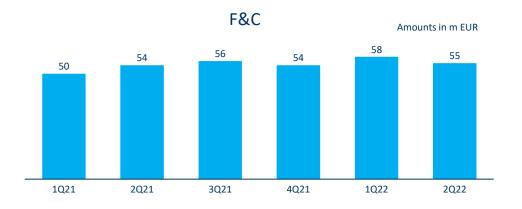
* Non-annualised ** Loans to customers, excluding reverse repos (and bonds). Growth figures are excluding FX, consolidation adjustments and reclassifications

*** Customer deposits excluding debt certificates and repos





Czech Republic BU (2)





Net F&C income

- -5% q-o-q and -4% y-o-y (both excl. FX effect)
- The lower q-o-q net F&C income was mainly the result of lower entry fees, lower securities-related fees and lower fees from payment services
- The slightly higher y-o-y net F&C income was driven chiefly by higher management fees, higher securities-related fees, higher network income and higher fees from payment services, largely offset by lower entry fees

Assets under management

- 13.7bn EUR
- -3% q-o-q due to net inflows (+2%) and a negative price effect (-6%)
- +7% y-o-y due to net inflows (+14%) and a negative price effect (-6%)

Trading and fair value income

 27m EUR lower q-o-q net results from financial instruments at fair value (FIFV) due mainly to lower dealing room income results (which were extremely strong in 1Q22)

Insurance

- Insurance premium income (gross earned premium): 139m EUR
 - Non-life premium income (99m EUR) +15% y-o-y excluding FX effect, due to growth in all products
 - Life premium income (40m EUR) -6% q-o-q and -25% y-o-y, excluding FX effect. The q-o-q decrease was mainly the result of lower sales of guaranteed interest products
- An excellent combined ratio of 85% in 1H22 (87% in FY21)

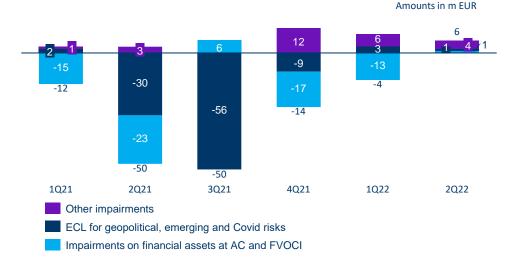


LEVEL

Czech Republic BU (3)



ASSET IMPAIRMENT



Operating expenses

- 206m EUR; -2% q-o-q and +4% y-o-y, both excluding FX effect and bank taxes
- Q-o-q decrease was due mainly to:
 - Lower staff expenses due to an extraordinary staff bonus of 12m EUR in 1Q22 offset by:
 - Higher marketing costs (due mainly to Czech Post rebranding) and professional fees
- Y-o-y increase was chiefly the result of slightly higher staff expenses (wage drift largely offset by less FTEs), higher marketing and facilities costs, higher professional fees and higher depreciations
- Adjusted for specific items and spreading the bank tax throughout the year, C/I ratio amounted to roughly 43% in 1H22 (53% in FY21)

Loan loss and other impairment

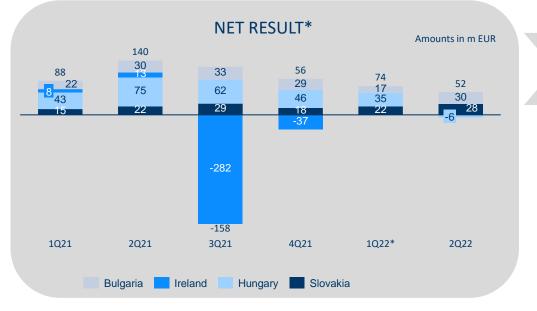
- Loan loss impairment charges of 2m EUR in 2Q22 compared with releases of 10m EUR in 1Q22. Besides an additional 1m EUR net impairment charge for geopolitical, emerging and Covid risks, loan loss impairment charges on some corporate files were largely offset by loan loss impairment releases on some SME files in 2Q22
- Credit cost ratio amounted to -0.04% in 1H22 (-0.42% in FY21)
- 4m EUR impairment on other assets
- Impaired loans ratio improved to 1.8%, 0.7% of which over 90 days past due



LEVEL

International Markets BU





*As of 1Q 2022, KBC Ireland has been shifted from Business Unit International Markets to Group Centre. No restatements have been made. Net result of 52m EUR

Slovakia 28m EUR, Hungary -6m EUR and Bulgaria 30m EUR

Highlights (q-o-q results)

- Higher net interest income. NIM 2.84% in 2Q22 (+3 bps q-o-q and +26 bps y-o-y)
- Higher net fee and commission income
- Lower result from financial instruments at fair value
- Lower net realised result from debt instruments at fair value through OCI and lower net other income due to the sale of government bonds (in Hungary)
- An excellent combined ratio of 86% (86% in FY21)
- Lower non-life and life insurance sales
- Lower operating expenses due mainly to lower staff expenses (extraordinary staff bonus of -12m EUR in 1Q22) and despite a newly introduced extra bank and insurance tax in Hungary of 78m EUR
- Higher net impairment charges

ORGANIC VOLUME TREND	Total loans **	o/w retail mortgages	Customer deposits***	AuM	Life reserves
Volume	20bn	8bn	23bn	6.8bn	0.7bn
Growth q-o-q*	+5%	+6%	+2%	-8%	-7%
Growth y-o-y	+14%	+14%	+9%	+6%	+4%

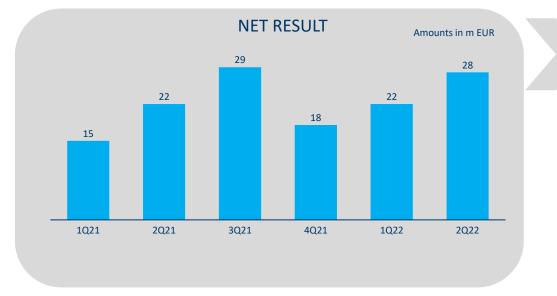
* Non-annualised

** Loans to customers, excluding reverse repos (and bonds). Growth figures are excluding FX, consolidation adjustments and reclassifications

*** Customer deposits, excluding debt certificates and repos



International Markets BU - Slovakia



ORGANIC VOLUME TREND	Total loans **	o/w retail mortgages	Customer deposits***
Volume	10bn	6bn	8bn
Growth q-o-q*	+5%	+8%	+5%
Growth y-o-y	+13%	+17%	+2%
Growth y-o-y	+13%	+1/%	+2%

* Non-annualised

** Loans to customers, excluding reverse repos (and bonds). Growth figures are excluding FX, consolidation adjustments and reclassifications

*** Customer deposits, excluding debt certificates and repos



Net result of 28m EUR

Highlights (q-o-q results)

- Lower net interest income due to higher funding costs and pressure on loan margins, partly offset by loan volume growth and higher reinvestment yields
- Higher net fee & commission income due chiefly to higher fees from credit files & bank guarantees and higher payment related fees
- Higher result from financial instruments at fair value
- An excellent combined ratio of 89% in 1H22 (92% in FY21)
- Lower non-life and life insurance sales
- Lower operating expenses due to lower bank taxes and lower staff expenses (4.5m EUR extraordinary staff bonus in 1Q22)
- Net impairment charges, mainly due to a 3m EUR additional impairment for geopolitical, emerging and Covid risks and a net impairment charge for 1 large corporate file. Credit cost ratio of 0.09% (-0.16% in FY21)

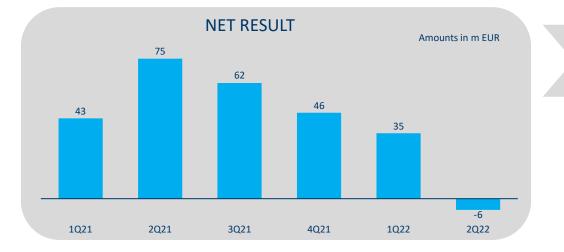
Volume trend

- Total customer loans rose by 5% q-o-q and by 13% y-o-y, especially with strong growth in mortgages
- Total customer deposits rose by 5% q-o-q (due mainly to strong corporate deposit growth) and by 2% y-o-y (due chiefly to strong SME deposit growth)



LEVEL

International Markets BU - Hungary



ORGANIC VOLUME TREND	Total loans **	o/w retail mortgages	Customer deposits***
Volume	5bn	2bn	9bn
Growth q-o-q*	+4%	0%	0%
Growth y-o-y	+12%	+6%	+14%

Non-annualised

** Loans to customers, excluding reverse repos (and bonds). Growth figures are excluding FX, consolidation adjustments and reclassifications

*** Customer deposits, excluding debt certificates and repos

Net result of -6m EUR

Highlights (q-o-q results)

- Higher net interest income excluding FX effect due chiefly to increasing interest rates and loan volume growth, partly offset by pressure on commercial loan margins
- Higher net fee and commission income excluding FX effect driven by banking services (mainly higher fees from payment services)
- Lower net results from financial instruments at fair value, due mainly to lower dealing room and other income (which was extremely strong in 1Q22)
- Lower net realised result from debt instruments at fair value through OCI and lower net other income due to the sale of fixed income instruments
- An excellent combined ratio of 91% in 1H22 (87% in FY21)
- Higher operating expenses due entirely to higher bank taxes as a result of a newly introduced extra bank and insurance tax of 78m EUR. Costs excluding bank taxes and FX effect roughly stabilised
- Higher net impairment charges, mainly due to a 13m EUR additional impairment related to the interest cap regulation in Hungary (interest cap was extended until year-end 2022). Credit cost ratio of 0.20% (-0.34% in FY21)

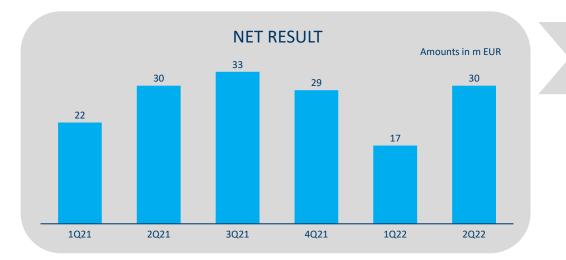
Volume trend

- Total customer loans rose by 4% q-o-q (due mainly to consumer finance and SME & corporate loans) and by 12% y-o-y (due to growth in all segments)
- Total customer deposits stabilised q-o-q and rose by 14% y-o-y (the latter due to growth in all segments)





International Markets BU - Bulgaria



ORGANIC VOLUME TREND	Total loans **	o/w retail mortgages	Customer deposits***	
Volume	4bn	1bn	7bn	
Growth q-o-q*	+6%	+5%	0%	
Growth y-o-y	+19%	+14%	+11%	

* Non-annualised

** Loans to customers, excluding reverse repos (and bonds). Growth figures are excluding FX, consolidation adjustments and reclassifications

Net result of 30m EUR

Highlights (q-o-q results)

- Higher net interest income driven mainly by strong loan volume growth in all segments and intensified charging of negative interest rates on more current accounts to corporates and SMEs, partly offset by pressure on commercial margins
- Stable net fee and commission income as higher banking services fees (all types) were offset by higher distribution costs (due mainly to higher commissions paid linked to strong sales of non-life insurance products)
- An excellent combined ratio of 79% in 1H22 (82% in FY21)
- Higher non-life insurance sales and lower life insurance sales volumes
- Lower operating expenses driven mainly by lower bank taxes and lower staff expenses (due to an extraordinary staff bonus of 4m EUR in 1Q22)
- Higher net loan loss impairment charges due to a 3m EUR additional impairment for geopolitical, emerging and Covid risks and a net impairment charge for 1 large corporate file. Credit cost ratio of 0.56% (-0.06% in FY21)

Volume trend:

- Total customer loans rose by 6% q-o-q and by 19% y-o-y (due to growth in all segments)
- Total customer deposits stabilised q-o-q and rose by 11% y-o-y (due to growth in all segments)

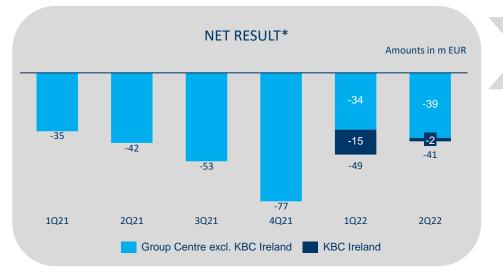


LEVEL

*** Customer deposits, excluding debt certificates and repos

Group Centre





*As of 1Q 2022, KBC Ireland has been shifted from Business Unit International Markets to Group Centre. No restatements have been made.

Amounts in m EUR

Net result of -41m EUR, of which -2m EUR from Ireland

The net result for the Group Centre comprises the results from activities and/or decisions specifically made for group purposes (see table below for components) and, as of 1Q22, Ireland

Highlights (q-o-q results)

Excluding Ireland (see next slide), the q-o-q lower result of Group Centre was attributable mainly to:

- Lower net interest income due to higher funding cost participations (as a result of increasing CZK rates)
- Lower net result from financial instruments at fair value
- Lower net realised result from debt instruments FV through OCI
- Higher net impairment charges

partly offset by

Higher non-life (incl. ceded reinsurance) result due to lower major claims

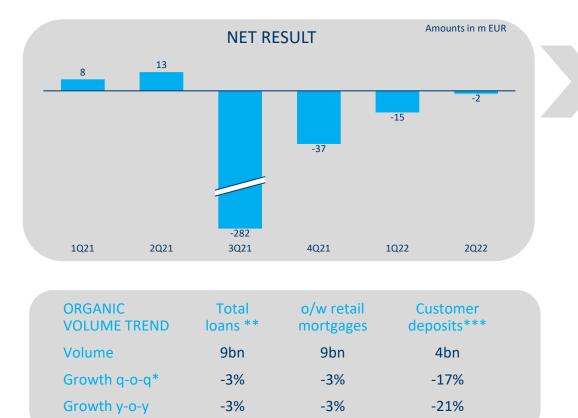
- Higher net other income
- Lower costs

BREAKDOWN OF NET RESULT AT GROUP CENTRE	1Q21	2Q21	3Q21	4Q21	1Q22	2Q22
Group item (ongoing business)	-34	-37	-50	-81	-34	-37
Operating expenses of group activities	-16	-11	-17	-42	-21	-14
Capital and treasury management	-4	-6	-3	0	4	-16
Holding of participations	1	0	1	29	-12	-10
Group Re	18	5	-5	17	0	7
Other	-33	-25	-27	-85	-4	-5
Ongoing results of divestments and companies in run-down	0	-5	-3	4	-15	-4
Total	-35	-42	-53	-77	-49	-41



Group Centre - Ireland





* Non-annualised

** Loans to customers, excluding reverse repos (and bonds). Growth figures are excluding the sold NPL portfolio, FX, consolidation adjustments and reclassifications

*** Customer deposits, excluding debt certificates and repos

Differently THE NEXT LEVEL

Net result of -2m EUR

Highlights (q-o-q results)

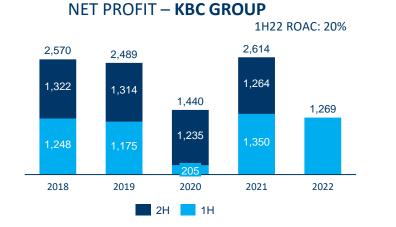
- Lower net interest income given decrease of lending income due to a loan volume reduction and margin pressure
- Lower net fee and commission income due to a one-off +3m EUR impact from the sales transactions in Ireland in 1Q22
- Less negative net results from financial instruments at fair value
- Higher negative net other income due to a -3m EUR one-off
- Lower expenses due mainly to lower staff expenses, lower ICT costs and lower depreciations as most fixed assets are fully written down
- Net loan loss impairment charges of 13m EUR in 2Q22, due entirely to one-offs as a result of the sales transactions in Ireland. Credit cost ratio of -0.02% (1.43% in FY21)

Volume trend

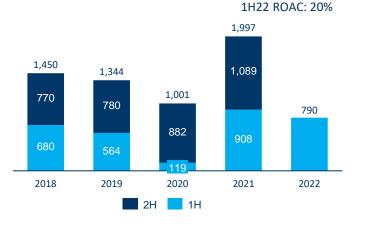
- Total customer loans fell by 3% both q-o-q and y-o-y as a result of the NPL sale in 1Q22 and increased redemptions in 2Q22
- Total customer deposits decreased by 17% q-o-q and by 21% y-o-y, as customers ended the banking relationship (as a result of the withdrawal from Ireland)



Overview of contribution of business units to 1H22 result

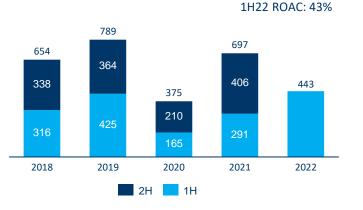


Amounts in m EUR



NET PROFIT - BELGIUM

NET PROFIT – CZECH REPUBLIC



NET PROFIT - INTERNATIONAL MARKETS

1H22 ROAC: 11%

Pilleneth: NEXT LEVEL



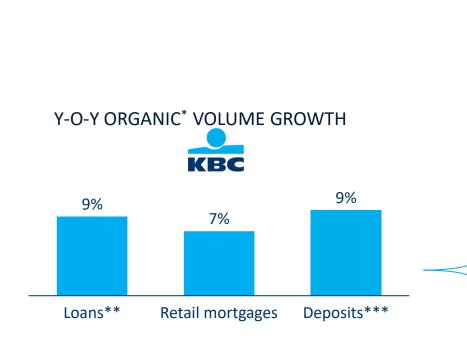
*As of 1Q 2022, KBC Ireland has been shifted from Business Unit International Markets to Group Centre. No restatements have been made.

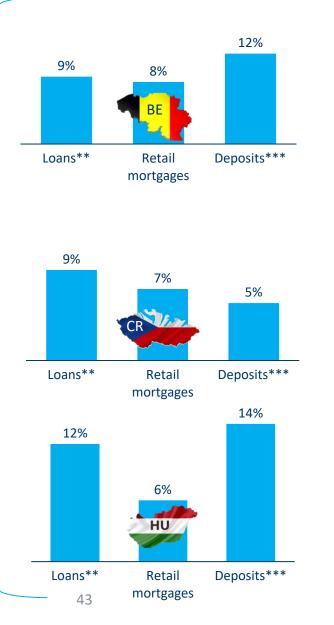


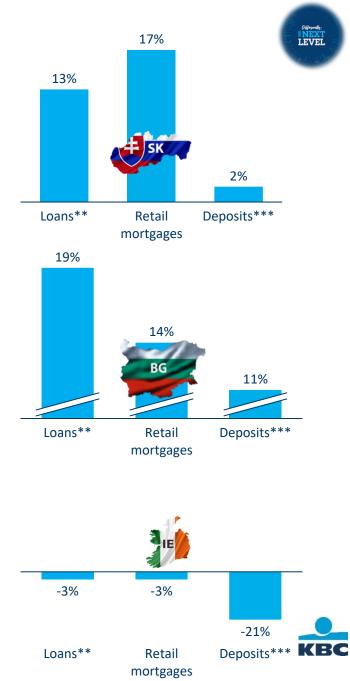


Balance sheet:

Loans and deposits continue to grow in most countries







* Volume growth excluding FX effects, divestments/acquisitions and reclassifications

- ** Loans to customers, excluding reverse repos (and bonds)
- *** Customer deposits, excluding debt certificates and repos. Excluding the volatility in the foreign branches of KBC Bank (included in BU BE), customer deposits rose by 6% y-o-y both at KBC Group level as well as in Business Unit Belgium



KBC Group



Section 3 Strong solvency and solid liquidity



Strong capital position (1)



Fully loaded Basel 3 CET1 ratio at KBC Group (Danish Compromise)

* As of 1Q22, interim profit recognition (based on 50% profit accrual)

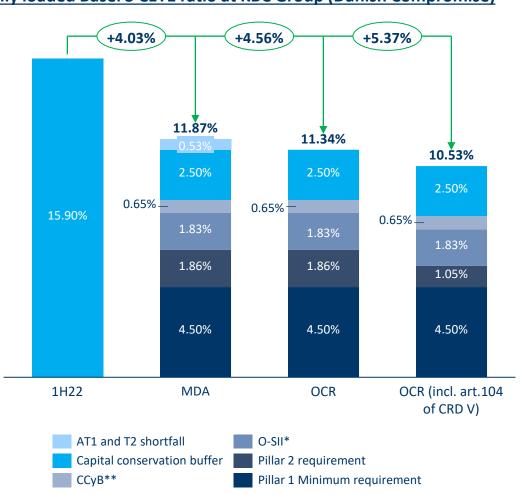
- The fully loaded common equity ratio amounted to 15.9% at the end of 1H22 based on the Danish Compromise.
 - The q-o-q increase in 2Q22 is mainly related to interim profit recognition (based on 50% profit accrual), a dividend payment from KBC Insurance to KBC Group and a decrease of the risk weighted assets (more details on slide 86)
- KBC's CET1 ratio of 15.9% at the end of 1H22 represents a solid capital buffer:
 - 4.56% capital buffer compared with the Overall Capital Requirement (OCR) of 11.34%
 - 4.03% capital buffer compared with the Maximum Distributable Amount (MDA) of 11.87% (given small shortfall in AT1 and T2 bucket)
- At the end of 1H22, the transitional CET1 ratio amounted to 15.1%





LEVEL

Strong capital position (2)



Fully loaded Basel 3 CET1 ratio at KBC Group (Danish Compromise)



* 1.50% O-SII in 1Q22 + an increase of the sectoral systemic risk buffer by 33bps as of 2Q22 as offsetting factor for the removal of NBB add-on on the Belgian mortgage portfolio

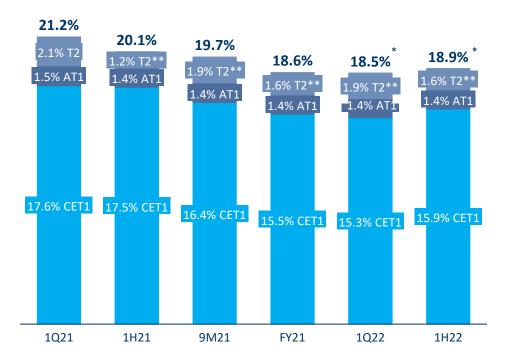
** Increased from 0.55% in 1Q22 to 0.65% in 2Q22





Strong capital position (3)

Fully loaded Basel 3 total capital ratio (Danish Compromise)



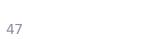
* As of 1Q22, interim profit recognition (based on 50% profit accrual)

** As of 2Q21, the fully loaded T2 capital excludes the T2 instruments grandfathered under CRR2. These T2 instruments are however included in the actual (transitional) T2 capital for the period of grandfathering, in line with CRR2 and the COREP 3.0 reporting framework





Differently: NEXT LEVEL







Fully loaded Basel 3 leverage ratio and Solvency II ratio

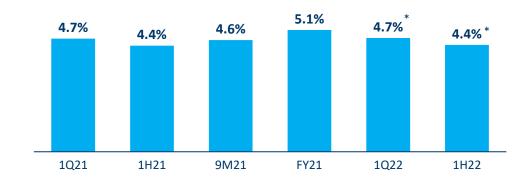
5.8% 5.5% 5.4% 5.4% 5.0% ^{*} 5.1%

Fully loaded Basel 3 leverage ratio at KBC Group



* As of 1Q22, interim profit recognition (based on 50% profit accrual)

Fully loaded Basel 3 leverage ratio at KBC Bank



* As of 1Q22, interim profit recognition (based on 50% profit accrual)

 The q-o-q delta (+25pp) in the Solvency II ratio was driven mainly by higher interest rates, increased corporate spreads and lower equity markets



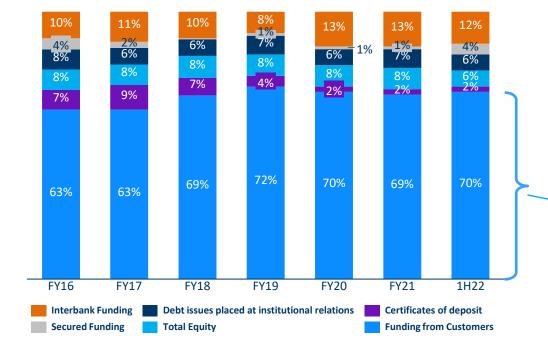
Paterediy: NEXT LEVEL

Solvency II ratio

	1Q22	1H22
Solvency II ratio	217%	242%

Strong and growing customer funding base with liquidity ratios remaining very strong

- KBC Bank continues to have a strong retail/mid-cap deposit base in its core markets resulting in a stable funding mix with a significant portion of the funding attracted from core customer segments and markets;
- Stable % in customer funding compared to balance sheet total (but net growth in customer funding in absolute terms);
- KBC Bank participated to the TLTRO III for a total exposure of 24.5bn EUR which is reflected in the 'Interbank Funding' item below.



Ratios	FY21	1H22	Regulatory requirement
NSFR*	148%	142%	≥100%
LCR**	167%	158%	≥100%

* Net Stable Funding Ratio (NSFR) is based on KBC Bank's interpretation of the proposal of CRR amendment.

** Liquidity Coverage ratio (LCR) is based on the Delegated Act requirements. From EOY2017 onwards, KBC Bank discloses 12 months average LCR in accordance to EBA guidelines on LCR disclosure.





- NSFR is at 142% and LCR is at 158% by the end of 1H22
 - Both ratios were well above the regulatory requirement of 100% due to a strong growth in customer funding and the participation to TLTRO III



Pilleyedin NEXT LEVEL



Section 4 Wrap up





Pillen-dig: NEXT LEVEL

Wrap up 2Q22

Excellent performance: KBCs engine firing on all its cylinders

Excellent net result of 811m EUR

- NII up 4% q-o-q to 1 248m EUR, boosted by further improved yield environment
- Lower fee income (-6% q-o-q, flat y-o-y) given decreasing stock markets
- Strong non-life insurance result
- Lower FIFV q-o-q
- Costs remain under control, but higher bank tax (78m additional bank and insurance tax in HU)
- Very low loan loss impairments
- ROE in 1H22: 15%*

- **CET1 15.9%****, which means a buffer of 4.56% versus OCR of 11.34%
- Solvency II ratio: 242%
- Strong liquidity: NSFR 142% LCR 158%

KBC amongst best performing financial institutions

- Strong loan production (+3% q-o-q, +9% y-o-y) given strong growth in mortgages, corporates and SME loans
- Franchise performing very well

LEVEL

- New production loan margins under pressure in most countries
- Customer deposits up 9 % y-o-y
- Sale of non-life insurance products +9% y-o-y in 1H22, with growth in all classes
- Sale of life insurance products: +1% y-o-y in 1H22

- 2.1m users of Kate completed 7.7m interactions in 1H22 (up 207% y-o-y). In 2.4m out of these 7.7m interactions, clients went at least one step further (up 213% y-o-y)
- Growing number of cases: > 280 combined in BE, CZ & BG
- Digital sales are clearly further increasing (65% current acc., 84% of consumer loans and even a complex product as a mortgage already 20% sold digitally)
- Kate autonomy already up to 50% in BE and 40% in CZ
- Kate now also launched in SK and HU
- KBC first in Europe to create its own digital coin, the Kate coin, based on blockchain

Kate is convincing customers

- Evenly spreading the bank taxes throughout the year
- ** As of 1Q22, interim profit recognition (based on 50% profit accrual)



KBC Group



Section 5 Looking forward



Looking forward

> In 2Q22, both in Belgium and in the Czech Republic economic growth slowed, but remained positive at +0.2% q-o-q. For the second half of	
2022, we expect the war in Ukraine to impact the European economy more severely than its US counterpart. Therefore, an economic	
stagnation in the euro area in the coming quarters cannot be excluded.	

Economic outlook

Group

guidance

for 2022*

The ECB has also ended net purchases under its general Asset Purchase Programme at the end of June, and raised its policy rates end-July by 50 basis points to address above-target inflation rates in the euro area. We expect this to be the start of a cycle of rate normalization

The most important risk to our short-term European growth outlook relates to the possibility of a severe distortion of Russian gas supplies leading to critical energy deficits. Other risks continue to include the general post-pandemic supply chain disruptions, reappearing pandemic waves and the vulnerability caused by high levels of debt in the context of globally tightening financing conditions

Based upon our latest set of macroeconomic and business assumptions (impacted by the invasion of Russia in Ukraine, causing major macroeconomic and financial shocks, and very volatile markets):

- We increased our FY22 total income guidance from 8.0bn EUR** to 8.4bn EUR ballpark figure (both figures excluding the 0.2bn EUR positive one-off effect upon closing the sale of substantially all of KBC Bank Ireland's performing loan assets and its deposit book, due to a delay of transaction approval), of which 5.05bn EUR ballpark for NII (versus 4.55bn EUR initially guided)
- We increased our FY22 opex excluding bank taxes from 4.0bn EUR to 4.15bn (including one-offs) due to higher than initially expected inflation, the delay of transaction approval in Ireland and the one-off staff bonus of 41m EUR in 1Q22
- > This implies that the jaws in 2022 (between y-o-y topline growth and opex growth) increased from roughly 2.5% initially to roughly 4.0%
- We confirm our guided credit cost ratio for 2022 of between 10 and 25 bps (25-30 bps = through-the-cycle CCR guidance)
- * Our Group guidance for 2022 is based on the following assumptions:
 - the consolidation of Raiffeisen Bulgaria as of mid-2022 and the consolidation of KBC Bank Ireland for the entire year 2022 (due to a delay of transaction approval)
 - an additional P&L benefit from TLTRO3 of 74m EUR in 2H22 and no potential offsetting ECB measures taken into account
 - We took into account the CNB policy rate at 7.50% by end 2022 and further ECB rate hikes during 2022 (1.50% by end 2022)
 - Volume growth estimated at roughly 7% y-o-y (versus 4%-5% initially guided)

** Was 8.2bn EUR initially, but this was including the 0.2bn EUR positive one-off effect upon closing the sale of substantially all of KBC Bank Ireland's performing loan assets and its deposit book



Differently: the next level 3-year and long-term financial guidance

3-year financial guidance*

CAGR total income ('21-'24)	<u>+</u> 7.0%	by 2024
CAGR OPEX excl. bank taxes ('21-'24)	<u>+</u> 3.0%	by 2024
Combined ratio	≤ 92%	as of now
Surplus capital **	> 15%	as of now

* IFRS17 impact is not yet taken into account given early days

** Fully loaded CET1 ratio, Danish Compromise

Long-term financial guidance

Credit cost ratio	25-30 bps	Through-the-cycle

Regulatory requirements		
Overall capital requirement (OCR)*	≥ 11.34%	by 2022
MREL as a % of RWA**	≥ 27.37%	by 2024
MREL as a % of LRE**	≥ 7.41%	by 2024
NSFR	≥ 100%	as of now
LCR	≥ 100%	as of now

* Excluding Pillar 2 guidance of 100 bps

** The SRB communicated the final MREL targets (under BRRD2) in % of RWA and in % of LRE to KBC. Regarding MREL as a % of RWA, an intermediate MREL target of 26.36% as from 01-01-2022. Regarding MREL as a % of LRE, an intermediate MREL target of 7.34% as from 01-01-2022



\Rightarrow Jaws of ± 4%

 (instead of 3% earlier guided)
 ⇒ C/I ratio excl BT ±46% in 2024 (instead of ±47% earlier guided)



KBC Group



Annex 1 Company profile



KBC Group in a nutshell (1)

- ✓ We want to be among Europe's best performing financial institutions! By achieving this, KBC wants to be the reference in bank-insurance in its core markets
 - We are a leading European financial group with a focus on providing bank-insurance products and services to retail, SME and mid-cap clients, in our core countries: Belgium, Czech Republic, Slovakia, Hungary and Bulgaria
 - As a result of the withdrawal from Ireland, arising M&A opportunities beyond our core markets may be assessed (for approval of the Board of Directors) taking into account very strict strategic, financial, operational & risk criteria

✓ Diversified and strong business performance

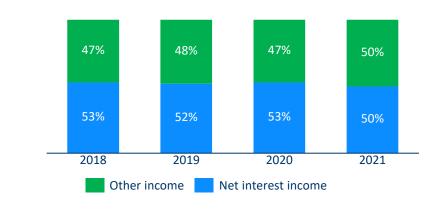
... geographically

- Mature markets (BE, CZ) versus developing markets (SK, HU, BG)
- Robust market position in all key markets & strong trends in loan and deposit growth

... and from a business point of view

- An integrated bank-insurer
- Strongly developed & tailored AM business
- Strong value creator with good operational results through the cycle
- Unique selling proposition: in-depth knowledge of local markets and profound relationships with clients
- Integrated model creates cost synergies and results in a complementary & optimised product offering
- Broadening 'one-stop shop' offering to our clients







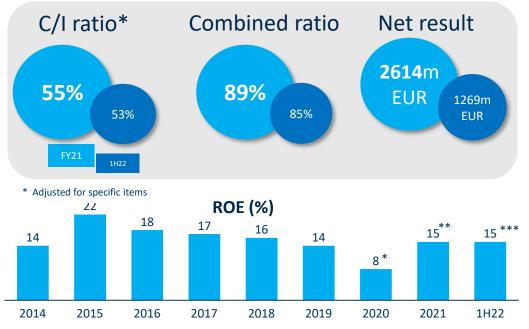


ustomer Centric



KBC Group in a nutshell (2)

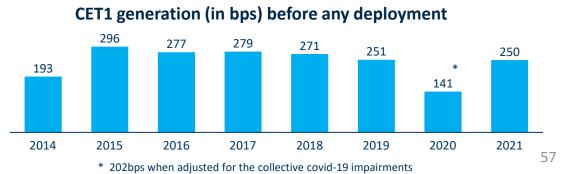
✓ High profitability



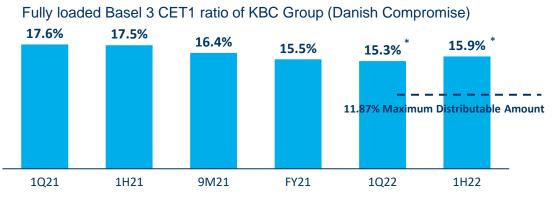
* 11% when adjusted for the collective covid impairments

** when excluding the one-off items due to the pending sales transactions in Ireland

*** when evenly spreading the bank tax throughout the year



✓ Solid capital position...



 \ast As of 1Q22, interim profit recognition (based on 50% profit accrual)









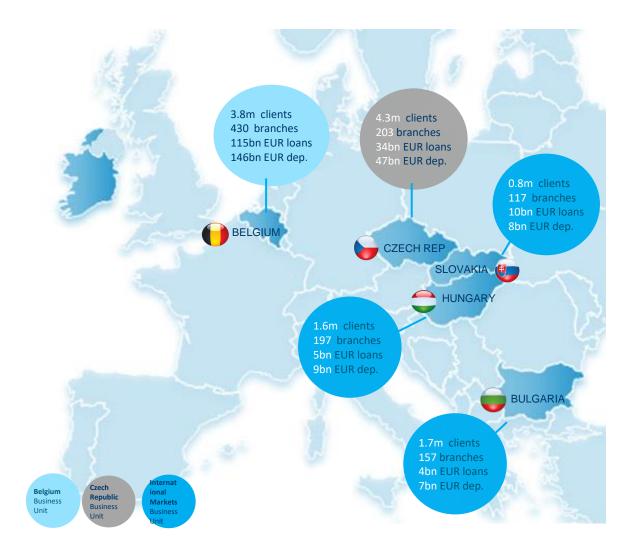
- We aim to be amongst the better capitalised financial institutions in Europe. As a consequence, the dividend policy of KBC Group is tailored to that purpose. Each year, the Board of Directors will decide, at its discretion, on the total dividend based on the assessment of risks, forward looking profitability and strategic opportunities
- Payout ratio policy (i.e. dividend + AT1 coupon) of at least 50% of consolidated profit of the accounting year
- Interim dividend of 1 EUR per share in November of each accounting year as an advance on the total dividend
- On top of the payout ratio of at least 50% of consolidated profit, each year (when announcing the full year results*), the Board of Directors will take a decision, at its discretion, on the distribution of the capital above 15.0% fully loaded CET1 ratio, so-called surplus capital. The distribution of this surplus capital can be in the form of a cash dividend, a share buy-back or a combination of both
- From the moment Basel IV will apply (as from 1 January 2025 at the earliest), the capital deployment plan will be updated

* next FY results on 9 February 2023





Well-defined core markets



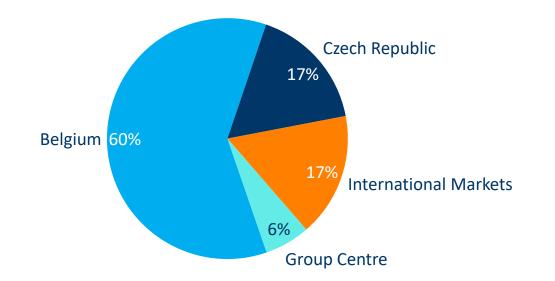
Market share (end 2021)	BE	CZ	SK	HU	BG
Loans and deposits	19%	20%	11%	11%	11%
Investment funds	28%	23%	7%	12%	10%
Life insurance	13%	8%	3%	3%	22%
Non-life insurance	9%	9%	5%	7%	12%
Real GDP growth	BE 60%	CZ	SK	HU	BG
% of Assets		23%	4%	3%	2%
2021	6,2%	3,5%	3,0%	7,1%	4,0%
2022e	2.4%	2.4%	2.1%	5.1%	1.8%
2023e	0.3%	1.5%	2.2%	1.0%	2.3%



Business profile



BREAKDOWN OF ALLOCATED CAPITAL (FULLY LOADED) BY BUSINESS UNIT AS AT 30 JUNE 2022



KBC is a leading player (providing bank-insurance products and services to retail, SME and mid-cap clients) in Belgium, the Czech Republic
and its core countries in the International Markets Business Unit

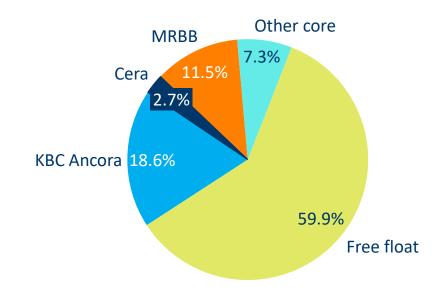




Shareholder structure



SHAREHOLDER STRUCTURE AT END 1H22



- Roughly 40% of KBC shares are owned by a syndicate of core shareholders, providing continuity to pursue long-term strategic goals. Committed shareholders include the Cera/KBC Ancora Group (co-operative investment company), the Belgian farmers' association (MRBB) and a group of Belgian industrialist families
- The free float is held mainly by a large variety of international institutional investors





KBC Group

Annex 2







Hyper personalised and trusted financial digital assistant



security and fraud



LEVEL

Kate will only propose offers where sufficient added value is shown or when she can serve the client in an important moment in the client's

AT THE RIGHT TIME

Lead journeys driven by time or location are preferably taken care of by Kate, as notifications linked to a specific location or specifying moment in time are perceived as highly personal

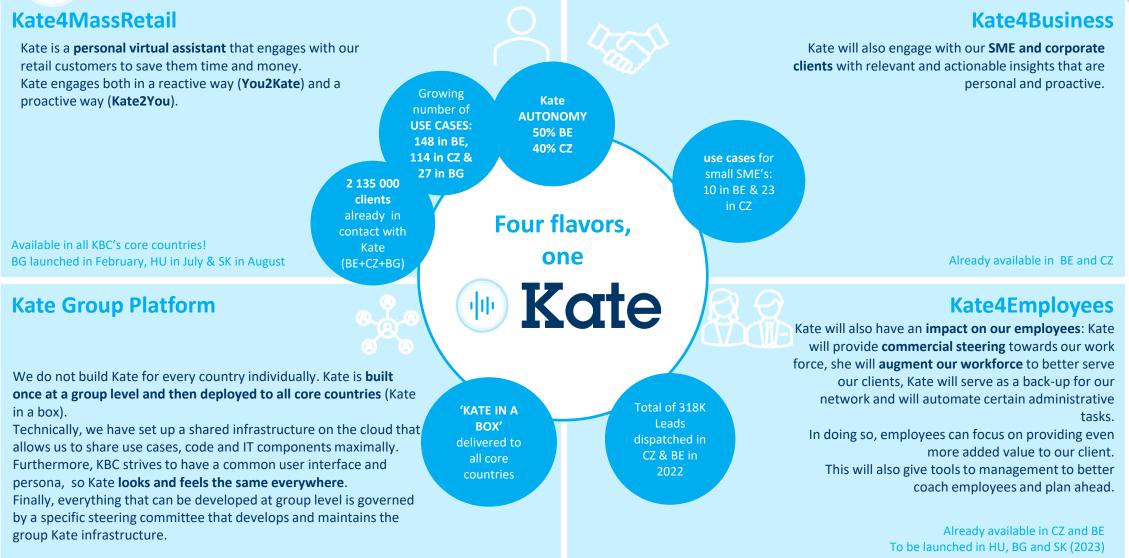
VOLUME

We want all our clients to meet Kate as much as possible. Kate will allow us to reach out to a sufficient volume of clients, in terms of transactions and in terms of number of targetable audience



ı III KATE







KBC is becoming a data-driven organisation with KATE at the core



Kate is more than an interface towards customers. It also refers to the AI-enhanced software at our center: the **Kate brain.**

The Kate brain will be the driving force behind data-driven **decision making, product design and development, marketing, commercial and sales steering** and much more.

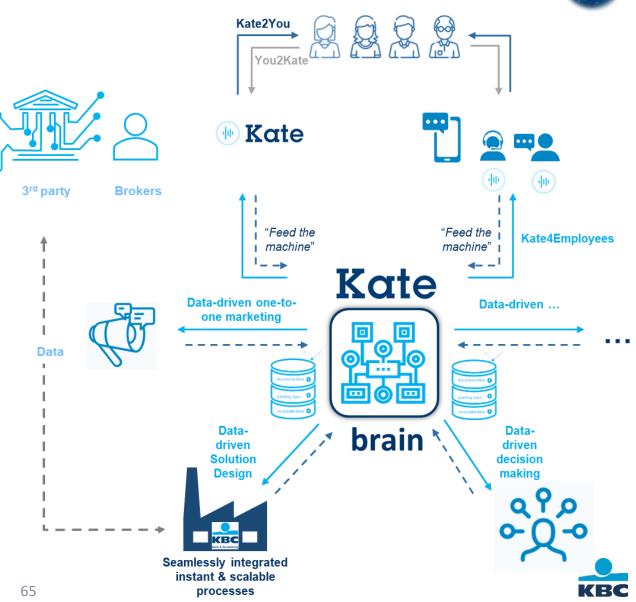
So, Kate is not only steering the interaction with customer-facing touchpoints (digital, physical, remote) but also the product factories and decision makers by providing relevant insights.

The Kate brain is fed by our own banking and insurance **data-sources** but also by data sources from third party services, resulting in **seamlessly integrated, instant (STP) and scalable processes**.

Very important in this are the **feedbacks loops** from all interactions to make **sure Kate is learning** and getting smarter, resulting in better decision making.

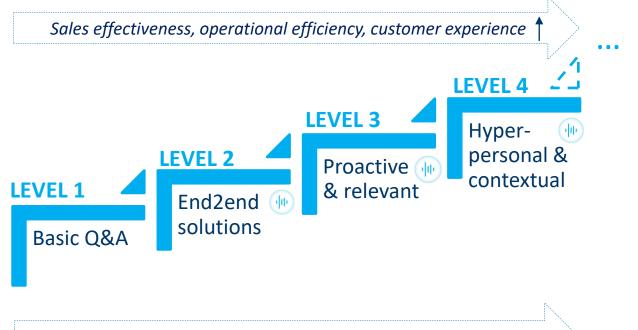
The main purpose remains the same: happy customers. As a datadriven company we remain guided by our **client-centric vision**.

Another upside of being AI-powered and solution-driven, is that we not only save time (cost reductions), not only for the customer, and we improve our sales efforts (better sales productivity).



From a basic chatbot to a hyper-personal digital assistant





Powered by AI driven and automated lead life cycle management

LEVEL 4: Kate offers hyper-personal solutions at the
 right time



LEVEL 3: Kate proactively offers actionable end-toend solutions to unburden customers (to save time and money)



LEVEL 2: Kate reactively offers digital end-to-end solutions to customers



LEVEL 1: A chatbot answers basic questions from customers on day-to-day bankinsurance needs





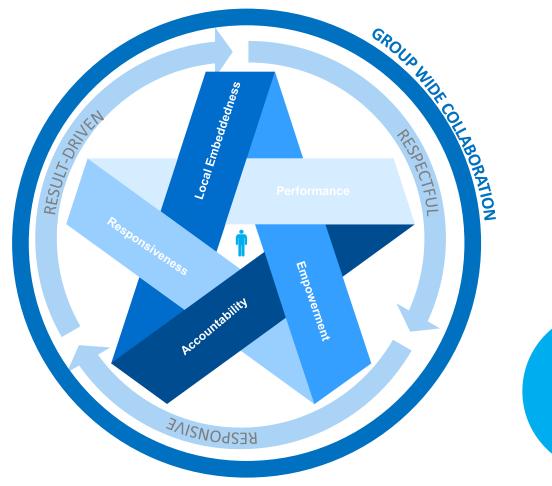






Differently: THE NEXT level

Powered by PEARL+



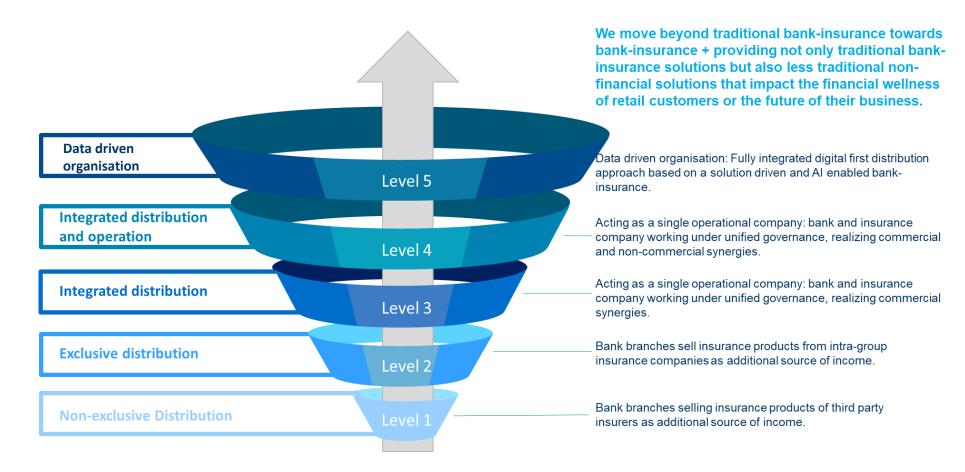
'Why would you build exactly the same thing in your country, when you have the solution next door?' Johan Thijs





Differently: THE NEXT level

Bank-insurance+

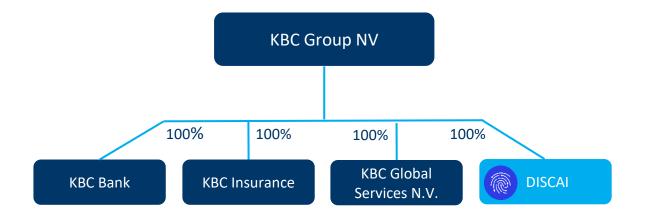




DISCAI

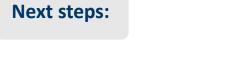
KBC Group launched its own AI fintech, DISCAI, a separate legal entity as of 7 March 2022





✓ DISCAI - Discovering AI

- Fully owned KBC Group subsidiary, grouping the in-house developed artificial intelligence (AI) solutions
- Bank-Insurance as a Service
 - Offering innovative solutions to other companies
 - Leverage investments in **data**, AI, together with KBC's **financial expertise**
 - Fully in line with **KBC's strategy** to go beyond traditional bank-insurance offering and **income diversification**



✓ Starting with commercialisation of AML platform

- Innovative and high-performance AI-based solution developed by KBC for anti-money laundering (AML), a global challenge for financial institutions
- Much more effective solution in detecting fraud cases ('know your transaction (KYT)' under AML regulations), trend-based instead of rule-based
- Adhering to strict data privacy standards
- Partnering with **KPMG** to attract interested B2B parties and support implementation in various countries
- Initial focus on parties geographically close to KBC Group

✓ More potential innovative solutions in the future

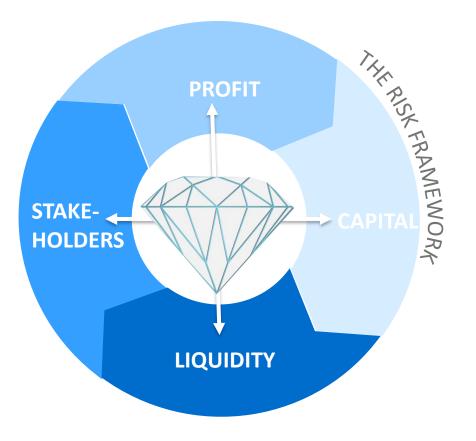
 In a next phase, DISCAI will assist companies and organisations from various sectors in search for highperformance and innovative solutions to technological and regulatory challenges



Differently: THE NEXT level

Differently: NEXT LEVEL

Monitored through the KBC performance diamond



The performance diamond defines, within the limits of the risk management framework, the targets for KBC Group and for all the business units for 4 performance dimensions:

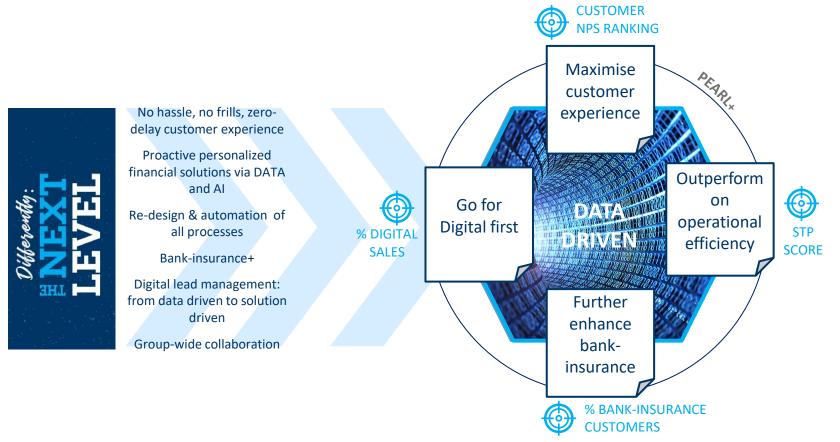




Differently: THE NEXT level Translating strategy into non-financial targets

Diffesently: NEXT LEVEL

From key priorities to operational targets



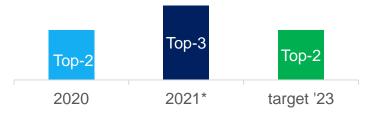




Differently: THE NEXT level *Translating strategy into non-financial targets*

Update on our 4 operational targets (1)



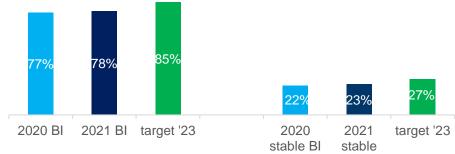


- KBC is 3rd in customer NPS ranking
- Target is to remain the reference (top-2 score on group level)

Based on weighted avg of ranking in six core countries

* Based on the latest available data.

% bank-insurance (BI) clients



- > 78% of active customers are BI customers at end 2021 (vs 2023 target of 85%)
- > 23% of active customers are stable BI customers at end 2021 (vs 2023 target of 27%)

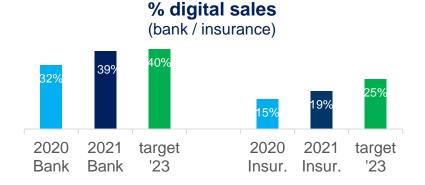
BI customers have at least 1 bank + 1 insurance product of our group. Stable BI customers: at least 2 bank + 2 insurance products (Belgium: 3+3)



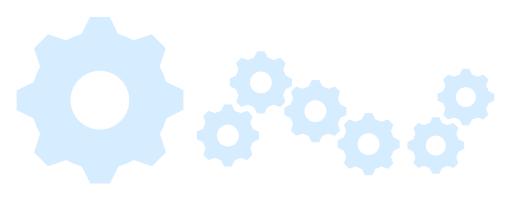


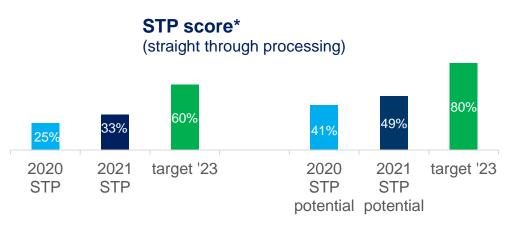
Differently: THE NEXT level *Translating strategy into non-financial targets*

Update on our 4 operational targets (2)



- ➢ Digital sales 39% of bank sales (vs 2023 target of ≥40%)
- Digital sales 19% of insurance sales (vs 2023 target of ≥25%)
 Based on weighted avg of selected core products





- STP at 33% at end 2021 (vs 2023 target of ≥60%)
- STP potential at 49% at end 2021 (vs 2023 target of \geq 80%)

The STP ratio measures how many of the services that can be offered digitally are processed without any human intervention and this from the moment of interaction by a client until the final approval by KBC.

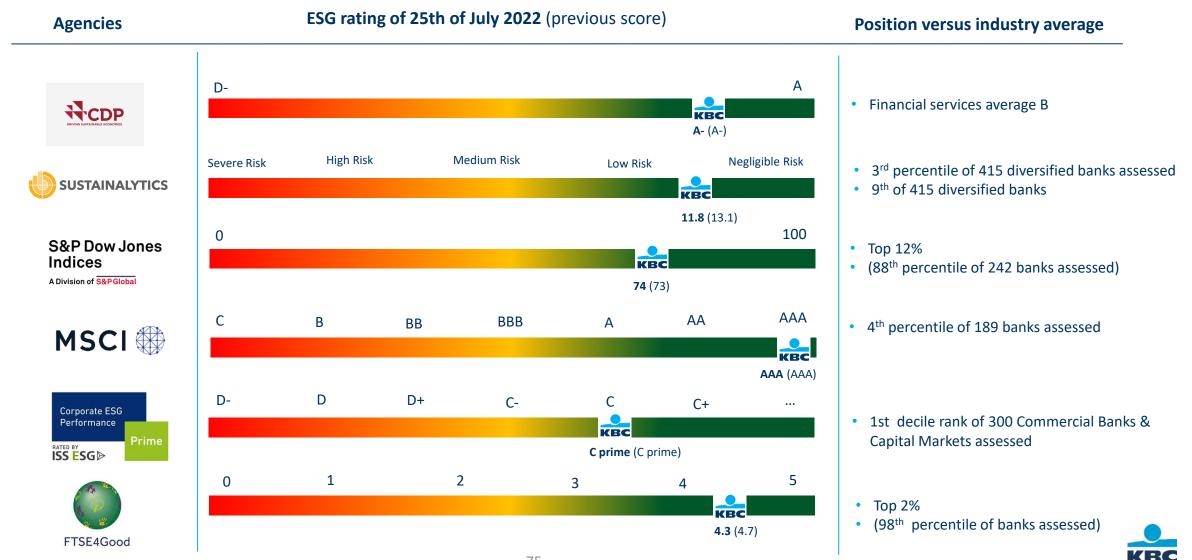
STP potential measures what the STP ratio would be if KBC would only have the digital channel in its interaction with clients for a given process or product.

* Based on analysis of core commercial products.











Our sustainability roadmap

KBC milestones and initiatives









Strong progress on Environmental, Social and Governance issues Some latest highlights

SG

Social



Environmental

ESG

- All remaining direct coal exposure has been phased out in line with our commitment
- We calculated the GHG emissions for the entire KBC Group's loan and lease portfolio for the first time based on the PCAF methodology
- We calculated the climate-related impact of our own investments and asset management portfolio through Trucost data and methodology
- Net climate-neutral regarding our direct environmental footprint

- 31bn EUR in Responsible Investing funds
- 10.2m EUR of outstanding loans to microfinance institutions and investments in microfinance funds, reaching 1.7m rural entrepreneurs and farmers in the South
- Promoting female entrepreneurship among our start-up community
- Promoting diversity and an inclusive culture and inclusion in the Bloomberg Gender-Equality Index

Governance

G

 $\sum_{i=1}^{i}$

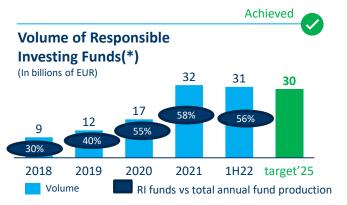
- Top level responsibility for sustainability and climate change – anchored in our sustainability governance and remuneration
- Our people as one of the main drivers in our sustainable transition
- Our climate business game was further enrolled to our senior management as part of our leadership development programme
- Completion of responsible behaviour awareness training by the vast majority of staff in all core countries

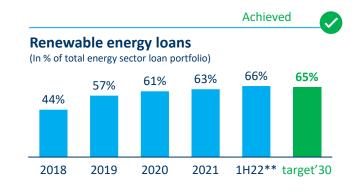




Our sustainability ambitions

We substantially raise the bar for our climate-related ambitions





Target set to 65% by '30

for a total amount of 61m EUR

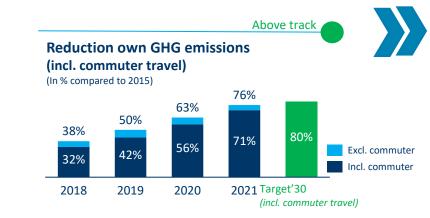
 End of 2021: volume of Responsible Investing funds includes all Belgian KBC pension savings funds (adding 6bn EUR)

Achieved

 Responsible Investing funds ≥ 50% of annual fund production from 2021 onwards

Renewable electricity

(In % of own electricity consumption)



In the first half of 2022, Project Finance Belgium

concluded 3 new renewable energy transactions

- Target reduction of own emissions set to 80% by '30
- A business travel ban and the switch to teleworking in 2020 and 2021 drove the strong result in terms of reduction in GHG emissions

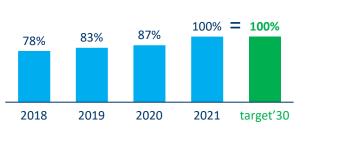
KBC achieved net climate neutrality as of the end of 2021 by offsetting our residual direct

Achieved

emissions
 Three selected climate projects all complying with the highest standards and with clear link to the SDGs and our sustainability strategy

78 **KBC**

LEVEL



 Continued installation of photovoltaic panels on buildings we own and operate ourselves

(*) Responsible Investing framework is a KBC in-house but well proven and externally challenged framework. KBC Asset Management is further aligning this framework to new EU regulations such as SFDR and MIFID and currently works under the assumption that all SRI funds are either article 8 or article 9 funds under the SFDR. (**) figures at 31/5/2022



Our environmental footprint

Measuring and reporting both our direct and indirect footprint scope



Figure 5.1: Scope and source of KBC Group's total GHG emissions totalling 57.1 Mt $\rm CO_{2}e$

The colours of the icons in the figure above are an indication of the data quality of the calculated GHG emissions from that particular source, ranging from dark green (highest data quality) to grey llowest data quality). Readers are referred to the <u>Sustainability lacts and figures</u>; section of this report for detailed information on the scope and sources of KBC Group's GHG emissions, the data quality, the calculation methodology and detailed GHG emissions figures and emission intensity data per sector. Indirect footprint scope: 57.1 Mt CO₂e in absolute terms corresponding to 312 tonnes CO₂e per million euro outstanding

- Measure, reduce and set clear targets on our direct footprint scope already since 2015.
 - We already <u>substantially reduced our direct footprint</u> <u>by -71%</u> in 2021.
 - In line with our commitment, we reached <u>net-climate</u> <u>neutrality</u> with respect to our direct footprint scope in 2021.
- Measure our indirect footprint scope as a first step to identify strategies to reduce this impact and set related targets.
 - In 2021, for the first time, <u>we have calculated the</u> <u>Scope 3 financed emissions of KBC Group's total loan</u> <u>and lease portfolio.</u>



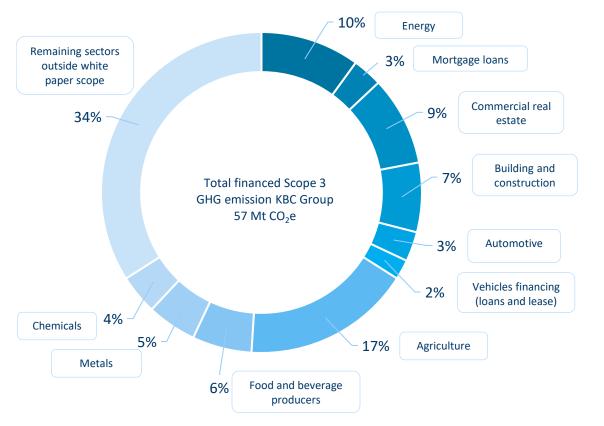
LEVEL



Our environmental footprint

Measuring and reporting both our direct and indirect footprint scope





Most material climate-sensitive sectors and product lines and associated Scope 3 GHG emissions in % of total financed GHG emissions of KBC Group. For detailed emission figures per sector and more information on the calculation methodology, please refer the 2021 Sustainability Report of KBC Group, Facts and figures.





KBC Group



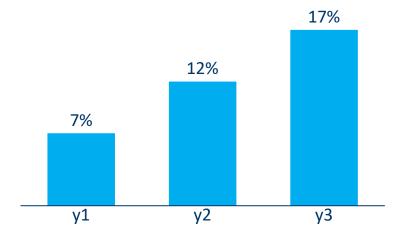
Annex 3 Other items



Differently THE NEXT LEVEL

Interest rate sensitivity

Impact of an immediate +100bps parallel rate shock across all currencies on NII at KBC Group level



%: change on NII at KBC Group level as % of total guided FY22 NII

This impact is based on:

- a static balance sheet
- a conservative pass-through rate





Loan loss experience at KBC

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	1H22 CREDIT COST RATIO	FY21 CREDIT COST RATIO	FY20 CREDIT COST RATIO	FY19 CREDIT COST RATIO	FY18 CREDIT COST RATIO	FY17 CREDIT COST RATIO	AVERAGE '99 –'21
Belgium	-0.04%	-0.26%	0.57%	0.22%	0.09%	0.09%	n/a
Czech Republic	-0.04%	-0.42%	0.67%	0.04%	0.03%	0.02%	n/a
International Markets [*]	0.22%	0.36%	0.78%	-0.07%	-0.46%	-0.74%	n/a
Group Centre [*]	0.03%	0.28%	-0.23%	-0.88%	-0.83%	0.40%	n/a
Total	-0.01%	-0.18%	0.60%	0.12%	-0.04%	-0.06%	0.40%

Credit cost ratio: amount of losses incurred on troubled loans as a % of total average outstanding loan portfolio

* As of 1Q 2022, KBC Ireland has been shifted from Business Unit International Markets to Group Centre. No restatements have been made





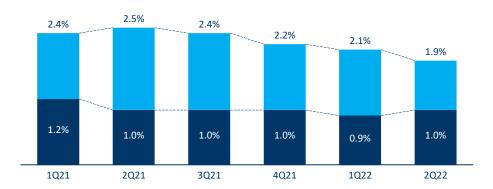
Impaired loans ratios, of which over 90 days past due



KBC

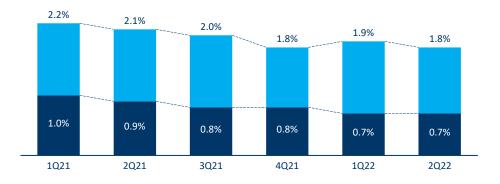


BELGIUM BU

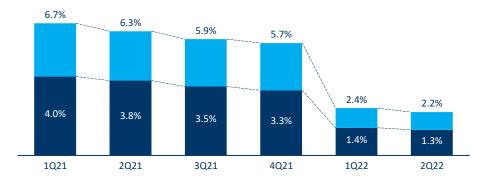


Impaired loans ratio Of which over 90 days past due

CZECH REPUBLIC BU



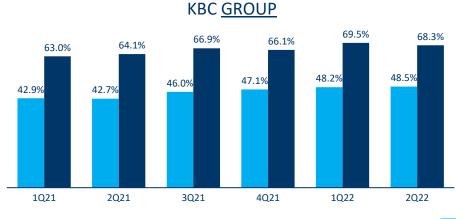
INTERNATIONAL MARKETS BU*



* As of 1Q 2022, KBC Ireland has been shifted from Business Unit International Markets to Group Centre. No restatements have been made

Differently THE NEXT LEVEL

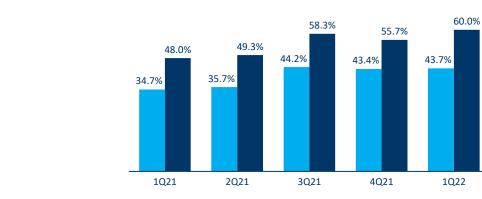
Cover ratios



<u>BELGIUM</u> BU

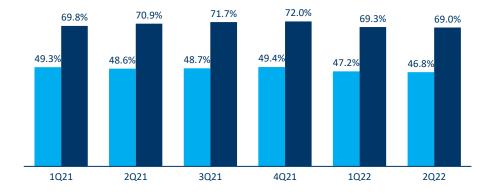


Impaired loans cover ratio Cover ratio for loans with over 90 days past due



* As of 1Q 2022, KBC Ireland has been shifted from Business Unit International Markets to Group Centre. No restatements have been made

CZECH REPUBLIC BU



Differently THE NEXT LEVEL

Pitonetty: <u>NEXT</u> LEVEL

61.4%

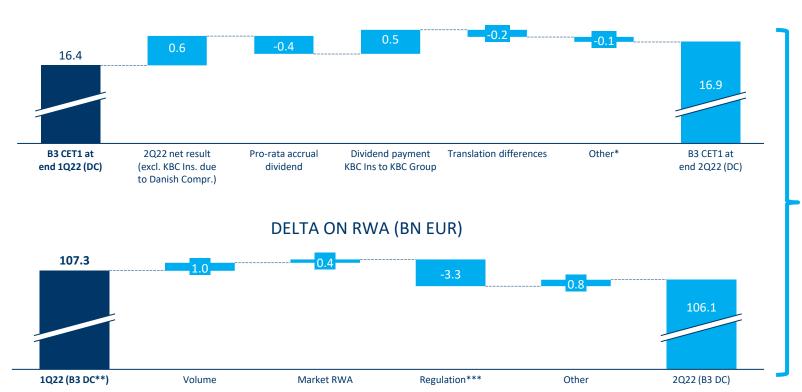
44.8%

2Q22

INTERNATIONAL MARKETS BU*

Fully loaded B3 CET1 based on the Danish Compromise (DC) from 1Q22 to 2Q22





DELTA AT NUMERATOR LEVEL (BN EUR)

- Fully loaded B3 common equity ratio amounted to 15.9% at the end of 1H22 based on the Danish Compromise
- As of 1Q22, interim profit recognition (based on 50% profit accrual)
- This clearly exceeds the Overall Capital Requirement (OCR) of 11.34% and the Maximum Distributable Amount (MDA) of 11.87%

- * Includes the q-o-q delta in deferred tax assets on losses carried forward, intangible fixed assets, AT1 coupon, revaluation reserves equity & debt instruments, remeasurement of defined benefit obligations, deduction pension plan assets, etc.
- ** Includes the RWA equivalent for KBC Insurance based on DC, calculated as the historical book value of KBC Insurance multiplied by 370%
- *** Removal of NBB add-on on Belgian mortgage portfolio (offset by an increase of the sectoral systemic risk buffer of 33bps)

Differently THE NEXT LEVEL



Overview of B3 CET1 ratios at KBC Group



Method	Numerator	Denominator	B3 CET1 ratio
FICOD*, fully loaded	18,289	118,211	15.5%
DC**, fully loaded	16,875	106,105	15.9%
DM***, fully loaded	16,110	101,231	15.9%

* FICOD: Financial Conglomerate Directive

** DC: Danish Compromise

*** DM: Deduction Method



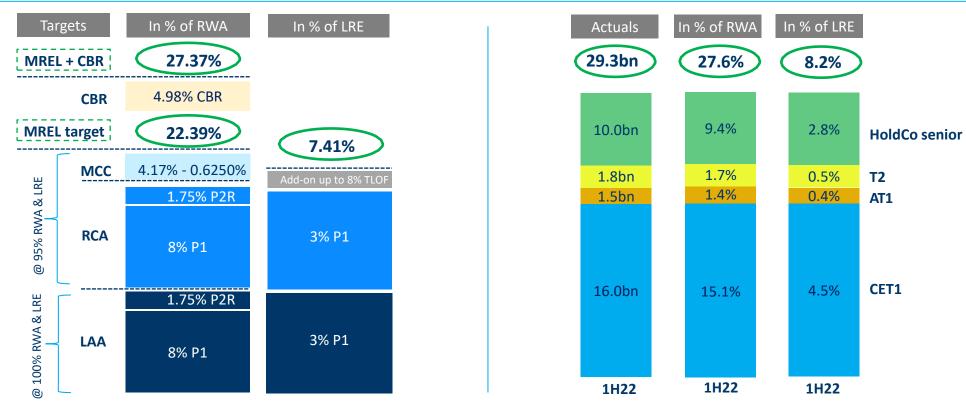


KBC complies with resolution requirements



New MREL targets applicable as from 01-01-2024, with intermediate targets as from 01-01-2022

- The resolution plan for KBC is based on a Single Point of Entry (SPE) approach at KBC Group level, with bail-in as the preferred resolution tool
- In 2Q22, the SRB communicated to KBC updated final MREL targets (under BRRD2) for 01-01-2024, expressed as a percentage of Risk Weighted Assets (RWA) and Leverage Ratio Exposure Amount (LRE)
- The new binding MREL targets (incl. CBR on top of the MREL target in % of RWA) are:
 - 27.37% of RWA as from 01-01-2024 (including CBR of 4.98% as from 3Q2023), with an intermediate target of 26.36% as from 01-01-2022 (including CBR of 4.73% for 2022)
 - 7.41% of LRE as from 01-01-2024, with an intermediate target of 7.34% of LRE as from 01-01-2022



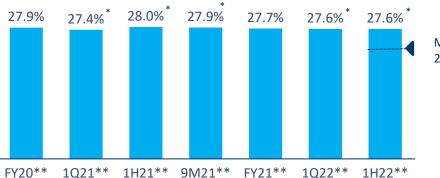
TLOF Total Liabilities and Own Funds LAA Loss Absorbing Amount RCA ReCapitalisation Amount

MCc Market Confidence Charge = CBR (4.17% as at 4Q 2020) minus 62.50 bps; the discount will decrease in the next years to reach the BRRD2 reference level of CBR minus the Countercyclical Buffer

CBR Combined Buffer Requirement = Conservation Buffer (2.5%) + O-SII buffer (1.5%) + Countercyclical Buffer (0.40% for 2022 and 0.65% as from 3Q 2023) + Systemic Risk Buffer (0,33%), comes on top of the MREL target

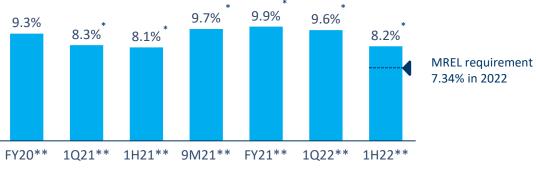


Available MREL as a % of RWA and LRE (BRRD2)



Available MREL as a % of RWA

Available MREL as a % of LRE



* No IFRS current year interim profit recognition given more stringent ECB approach ** As of 1H20, MREL ratio includes the impact of IFRS9 transitional measures MREL requirement 26.36% in 2022

 The MREL ratio in % of RWA remained stable q-o-q and well above the MREL requirements

 The MREL ratio in % of LRE decreased q-o-q, but remained well above the MREL requirements. The decrease is due to higher Leverage Ratio Exposure (the exposure to central banks is no longer excluded from the Leverage Ratio Exposure as from 2Q22)

(in the period from 3Q21 to 1Q22, the MREL ratio in % of LRE is at higher levels due to lower Leverage Ratio Exposure, in view of the implementation in the 3Q reporting of the ECB relief measure allowing temporary exclusion of the exposure to central banks from the Leverage Ratio Exposure)

Differently THE NEXT LEVEL

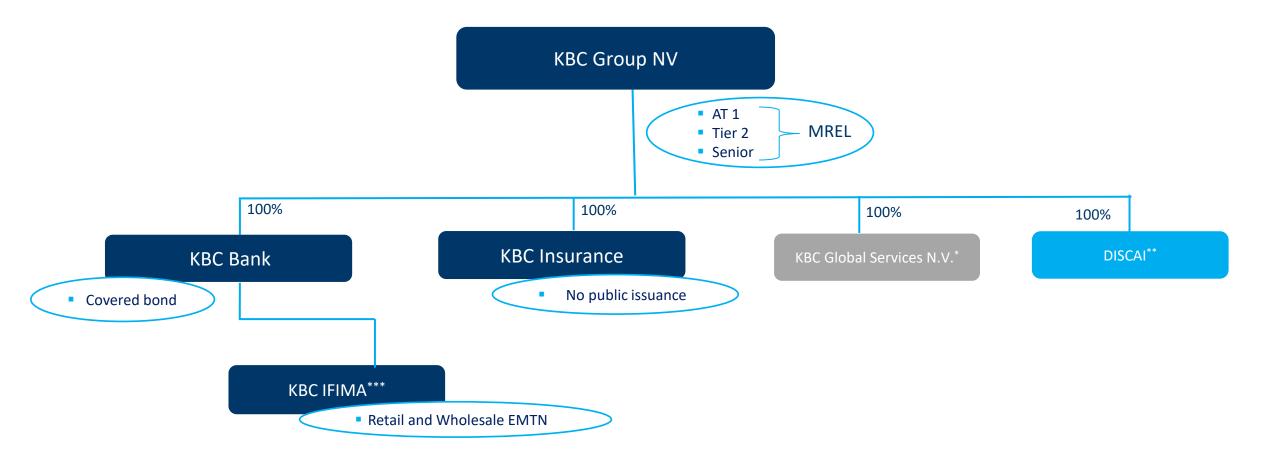


LEVEL

KBC Group Passport

Group's legal structure and issuer of debt instruments





• To ensure that KBC's HoldCo senior debt is eligible for the subordinated MREL target (i.e., to make sure that no excluded liabilities ranking pari passu or junior with HoldCo senior debt are present in KBC Group NV), the KBC Group ExCo decided on to make KBC Group NV a Clean HoldCo for the purpose of resolution. All the activities of KBC Group NV have been transferred (as at 1/6/2022) to a new subsidiary of KBC Group NV (with exception of the group controlling functions), the financial holding activities and issuing own funds and MREL instruments that remain at KBC Group NV

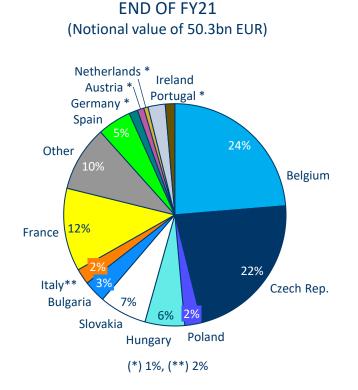
** DISCAI (Discovering AI) is a separate fully owned subsidiary, grouping the in-house developed artificial intelligence solutions for commercialisation to third parties (as of 7 March 2022)

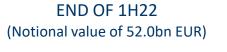
*** All debt obligations of KBC IFIMA are unconditionally and irrevocably guaranteed by KBC Bank

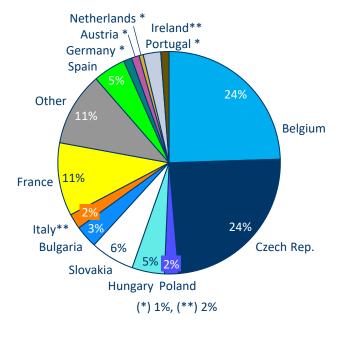


Government bond portfolio – Notional value

- ENEXT LEVEL
- Notional investment of 52.0bn EUR in government bonds (excl. trading book) at end of 1H22, primarily as a result of a significant excess liquidity position and the reinvestment of insurance reserves in fixed-income instruments
- Notional value of GIIPS exposure amounted to 5.6bn EUR at the end of 1H22





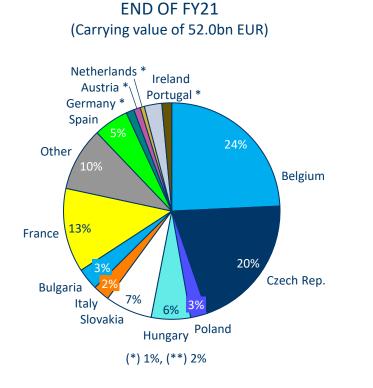


Differently THE NEXT LEVEL

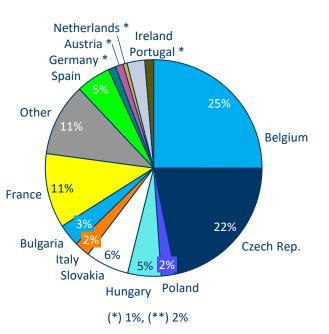


Government bond portfolio – Carrying value

- Carrying value of 51.7bn EUR in government bonds (excl. trading book) at end of 1H22, primarily as a result of a significant excess liquidity
 position and the reinvestment of insurance reserves in fixed-income instruments
- Carrying value of GIIPS exposure amounted to 5.9bn EUR at the end of 1H22







* Carrying value is the amount at which an asset (or liability) is recognised: for those not valued at fair value this is after deducting any accumulated depreciation (amortisation) and accumulated impairment losses thereon, while carrying amount is equal to fair value when recognised at fair value

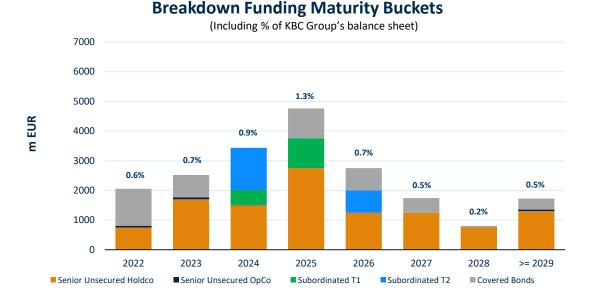




LEVEL

92

Upcoming mid-term funding maturities



24% Total outstanding = 19.8bn EUR 57%



KBC Bank has 6 solid sources of long-term funding:

- Retail term deposits
- Retail EMTN
- Public benchmark transactions
- Covered bonds
- Structured notes and covered bonds using the private placement format
- Senior unsecured, T1 and T2 capital instruments issued at KBC Group level and down-streamed to KBC Bank

- In 1H 2022, KBC issued in total 3.050m EUR, of which:
- In June 2022, KBC Group issued a senior benchmark for an amount of 750m EUR with a 3-year maturity callable after 2Y.
- In June 2022, KBC Group issued 100m EUR 12Y via Private Placements.

• Expected funding plan modified due to a delay of transaction approval of the sale of substantially all of KBC Bank Ireland's performing loan assets and its deposit book Note: any change in regulatory requirements, RWA evolutions, MREL targets or market circumstances can change the current disclosed range



LEVEL

Glossary (1)



B3 / B4	Basel III / Basel IV
СВІ	Central Bank of Ireland
Combined ratio (non-life insurance)	[technical insurance charges, including the internal cost of settling claims / earned premiums] + [operating expenses / written premiums] (after reinsurance in each case)
Common equity ratio	[common equity tier-1 capital] / [total weighted risks]
Cost/income ratio (group)	[operating expenses of the group] / [total income of the group]
Cost/income ratio adjusted for specific items	 The numerator and denominator are adjusted for (exceptional) items which distort the P&L during a particular period in order to provide a better insight into the underlying business trends. Adjustments include: MtM ALM derivatives (fully excluded) bank & insurance taxes (including contributions to European Single Resolution Fund) are included pro rata and hence spread over all quarters of the year instead of being recognised for the most part upfront (as required by IFRIC21) one-off items
Credit cost ratio (CCR)	[annualised net changes in individual and portfolio-based impairment for credit risks] / [average outstanding loan portfolio]. Note that, inter alia, government bonds are not included in this formula. As the full collective Covid-19 expected credit losses (ECL) have been booked in 1H20, they were not annualised to calculate the ratio in 1H20
EBA	European Banking Authority
ESMA	European Securities and Markets Authority
ESFR	European Single Resolution Fund
FICOD	Financial Conglomerates Directive
Impaired loans cover ratio	[total specific impairments on the impaired loan portfolio (stage 3)] / [part of the loan portfolio that is impaired (PD 10-11-12)]
Impaired loans ratio	[part of the loan portfolio that is impaired (PD 10-11-12)] / [total outstanding loan portfolio]
Leverage ratio	[regulatory available tier-1 capital] / [total exposure measures]. The exposure measure is the total of non-risk-weighted on and off-balance sheet items, based on accounting data. The risk reducing effect of collateral, guarantees or netting is not taken into account, except for repos and derivatives. This ratio supplements the risk-based requirements (CAD) with a simple, non-risk-based backstop measure
Liquidity coverage ratio (LCR)	[stock of high quality liquid assets] / [total net cash outflow over the next 30 calendar days]
Management overlay	Our Expected Credit Loss (ECL) models were not able to adequately reflect all the specifics of the Covid-19 crisis or the various government measures implemented in the different countries to support households, SMEs and Corporates through this crisis. Therefore, an expert-based calculation at portfolio level is required via a management overlay





Glossary (2)

MREL	Minimum requirement for own funds and eligible liabilities	
Net interest margin (NIM) of the group	[banking group net interest income excluding dealing room] / [banking group average interest-bearing assets excluding dealing room]	
Net stable funding ratio (NSFR)	[available amount of stable funding] / [required amount of stable funding]	
PD	Probability of default	
Return on allocated capital (ROAC) for a particular business unit	[result after tax, including minority interests, of a business unit, adjusted for income on allocated capital instead of real capital] / [average capital allocated to the business unit]. The capital allocated to a business unit is based on risk-weighted assets for banking and risk-weighted asset equivalents for insurance	
Return on equity	[result after tax, attributable to equity holders of the parent] / [average parent shareholders' equity, excluding the revaluation reserve for fair value through Other Comprehensive Income (OCI) assets]	
TLAC	Total loss-absorbing capacity	





Contacts / Questions



More information

Company website	<u>KBC</u>
 Quarterly Report Table of results (Excel) 	Quarterly Reports
Quarterly presentation Debt presentation	Presentations

Upcoming 2022 events

12 August	Equity roadshow, London
6 September	Equity roadshow, Scandinavia
7 September	Equity roadshow, London
8 September	Equity roadshow, Frankfurt
13 September	Barclays Conference, New York
14 September	Equity roadshow, Boston
19 September	Equity roadshow, US Midwest
21 September	BoAML Conference, London
9 November	3Q2022 Publication of interim results
10 November	Equity roadshow, London



